

Search for items



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Navigate to: **Configuration** > **Instance configuration** > **Search products** in the administrative area of your website.

The screenshot shows the 'Search products' configuration page. The left sidebar has 'Configuration' highlighted. The main content area shows a breadcrumb trail: Configuration > Instance configuration > Search products. Below this are tabs for Website configuration, Orders, Delivery, Languages, Instance configuration (selected), Letters templates, and System. Under Instance configuration, 'Search products' is selected. The page title is 'Search products'. There are two main sections: one for selecting a search method (with options like 'Branded goods (Tmall)', 'Goods from China', 'Goods in warehouse', '1688.com') and another for configuring its settings (Display name: 'Branded goods (Tmall)', Default sort: 'Volume of sales in descending order'). At the bottom, there is a section for 'Active search methods' with an 'Add:' field containing '1688.com' and a '+', and a 'Save' button.

Active search methods

Here are all available search methods used for searching items by trade providers or any other criteria (for example, reviewed items).

They are called active because they are currently in use on the website but they can be disabled if necessary.

In addition to editing the list of active search methods a customer can also modify titles of search methods and configure advanced settings like sorting by any criterion or adding search filters.

Let's look at search method settings and its details next.

Add

A drop down list comprising all possible search methods is available on the right hand side of the screen. Click drop down arrow to open a list of search methods you can choose from.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

Add:

1688.com

Save

Select search methods you need.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

Add:

1688.com

Goods in warehouse

Branded goods (Tmall)

Goods from China

1688.com

Save

Click search method you've chosen to make it appear in the text box.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name	Branded goods (Tmall)
Default sort	Volume of sales in descending order

Active search methods

Added:

Add:

Branded goods (Tmall) 



Next, you should click "Add" (plus sign) button to move it to the list on the left-hand side.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

Save

Add:

Branded goods (Tmall)

+ Add

Added (but not yet saved) search method is highlighted in green.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

+ Branded goods (T...) x

Save

Add:

Goods in warehouse

+ Add

Then you should add other search methods (if required) and click "Save" button.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

- Branded goods (Tmall)
- Goods in warehouse
- Goods from China
- 1688.com

Add:

+

Save

Support (0 / 0) | Settings | SuperAdmin | en

Message: Data saved successfully

Configuration > Instance configuration > Search products

Website configuration | Orders | Delivery | Languages | Instance configuration | Letters templates | System

Provider configuration | Search products

Search products

English (English)

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name [Branded goods \(Tmall\)](#)

Default sort [Volume of sales in descending order](#)

Active search methods

Added:

- Branded goods (Tmall)
- Goods in warehouse
- Goods from China
- 1688.com

Add:

+

Save

Reorder (prioritize)

At this point you should prioritize search methods. Search methods are sorted top to bottom by priority: the higher the priority, the higher search method sits in the list. Thus, you should arrange search methods to your liking. For example, if you want "Goods in warehouse" to be the high priority you should put it at the top of the list.

Please select search method you want to move.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name	Branded goods (Tmall)
Default sort	Volume of sales in descending order

Active search methods

Added:

Branded goods (T... x

Goods from China x

Goods in warehouse x

1688.com x

Save

Add:

Hover mouse pointer over the four-headed arrow to the left of search method name.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

Add:

Branded goods (Tmall) x

Goods from China x

Goods in warehouse x

1688.com x

Save

Press and hold down mouse button (you will see grabbing cursor) and move search method to the top of the list.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name	Branded goods (Tmall)
Default sort	Volume of sales in descending order

Active search methods

Added:

- + Branded goods (T... x
- + Goods from China x
- + x
- + 1688.com x

Add:

+

Save

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

Add:

+ Branded goods (T... x

+ Goods from China x

+ 1688.com x

Click mouse button (if an empty dashed-line box remains) or release it when you have positioned the block in the correct location.

All done! Now search methods are arranged in the correct order.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

Add:

+ Goods in warehouse x

+ Branded goods (1... x

+ Goods from China x

+ 1688.com x

Save

Click "Save" button to save the new arrangement of search methods.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

+ 1688.com x

Add:



Save



Remove unwanted search methods

Hover mouse pointer over Close button (the X) on the right of search method name.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name	Branded goods (Tmall)
Default sort	Volume of sales in descending order

Active search methods

Added:

- + Goods in warehouse x
- + Branded goods (T... x
- + Goods from China x
- + 1688.com x

Add:

Clicking X will remove search method from the list (it will be moved to the list on the right-hand side).

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

Save

Add:

1688.com

+

Click "Save" button to save modifications.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

Add:

1688.com



Save



Configuring a search method

Each search method has its settings. Or rather, the way to configure all search methods is identical, so let's look at the example of how Tmall search is configured.

Website configuration

Orders

Delivery

Languages

Instance configuration

Letters templates

System

Provider configuration

Search products

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods \(Tmall\)](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

Add:

1688.com



Save

If you wish to select any other search method to be configured please click its name.

🏠 > Configuration > Instance configuration > Search products

Website configuration | Orders | Delivery | Languages | Instance configuration | Letters templates | System

Provider configuration | Search products

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name	1688.com
Default sort	Default order

Active search methods

Added:

- + Goods in warehouse x
- + Branded goods (T... x
- + Goods from China x

Add:

1688.com +

Save

The only setting that cannot be altered is affiliation with a particular trade provider. For example, for Tmall it will always be Taobao.

Search products

Branded goods (Tmall)	Provider	Taobao
Taobao	Display name	Branded goods (Tmall)
Items with reviews	Default sort	Total volume of sales in descending order
Goods in warehouse	Allow search by normalized phrase	Disabled
Items with reviews	Search features	
1688.com	Added:	Add:
Items with reviews	Goods with dis... ✕	<input type="text"/> <input data-bbox="1125 772 1170 814" type="button" value="+"/>
	<input data-bbox="500 827 581 869" type="button" value="Save"/>	

Displayed name

If you want to modify search method name to be displayed you should click dashed blue underlined text.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name Branded goods (Tmall)
Default sort Volume of sales in descending order

Active search methods

Added:

- + Goods in warehouse x
- + Branded goods (T... x
- + Goods from China x

Save

Add:

1688.com +

Type name you need in text field that appears.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

Branded goods



Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

Save

Add:

1688.com



Click check mark button to save modifications.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name

Branded goods



Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

- + Goods in warehouse x
- + Branded goods (T... x
- + Goods from China x

Add:

1688.com



Save

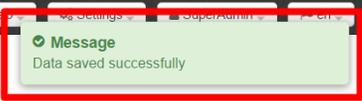
Support (0 / 0)

Home Settings SuperAdmin

Configuration > Instance configuration > Search products

- Website configuration
- Orders
- Delivery
- Languages
- Instance configuration
- Letters templates
- System

Provider configuration Search products



Search products

English (English)

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name

[Branded goods](#)

Default sort

[Volume of sales in descending order](#)

Active search methods

Added:

- + Goods in warehouse x
- + Branded goods (T... x
- + Goods from China x

Add:

1688.com



Save

Default sorting

By default, you're given 7 options **to sort items you've found**:

- **Default sort order** – Set up by a goods provider.
- **Sales volume in descending order** – Usually sales made during a month are used.
- **Popularity** – Specified by a goods provider.
- **Total sales volume** – Usually total sales are used.
- **Date added** – Set by a goods provider (usually products are ordered from newest to oldest).
- **Price (ascending)** – Low to high (Taobao items prices are inclusive of discounts).
- **Price (descending)** – High to low (Taobao items prices are inclusive of discounts).

Having regard to these sorting options you should select the one you need.

Click blue dashed underlined text.

Configuration > Instance configuration > Search products

Website configuration | Orders | Delivery | Languages | Instance configuration | Letters templates | System

Provider configuration | Search products

Search products

Branded goods (Tmall)	Display name	Branded goods
Goods from China	Default sort	Volume of sales in descending order
Goods in warehouse		
1688.com		

Active search methods

Added:

- Goods in warehouse
- Branded goods (Tmall)
- Goods from China

Select desired sorting option from the dropdown list that appears.

Search products

Branded goods (Tmall)

Goods from China

Goods in warehouse

1688.com

Display name

[Branded goods](#)

Default sort

Volume of sales in d



Default order

Popularity

Price in ascending order

Volume of sales in descending order

Total volume of sales in descending order

Latest release

Price in descending order

Active search methods

Added:

+ Goods in warehouse x

+ Branded goods (T... x

+ Goods from China x

Save

Add:

1688.com



Click check mark button to save modifications.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name [Branded goods](#)

Default sort Popularity

Active search methods

Added: + Goods in warehouse x

Added: + Goods from China x

Added: + Branded goods (T... x

Add:

You can configure all available search methods in a similar way.

Search products

- Branded goods (Tmall)
- Goods from China
- Goods in warehouse
- 1688.com

Display name [Branded goods](#)

Default sort Popularity   

Active search methods

Added:   

Add:  

Save

Support (0 / 0) | Hel... | Settings | SuperAdmin | Gen...

Configuration > Instance configuration > Search products

Website configuration | Orders | Delivery | Languages | Instance configuration | Letters templates | System

Provider configuration | Search products

English (English)

Branded goods (Tmall)

Goods from China

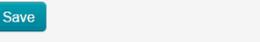
Goods in warehouse

1688.com

Display name [Branded goods](#)

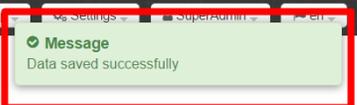
Default sort [Popularity](#)

Active search methods

Added:   

Add:  

Save



Search by a normalized phrase

A normalized phrase is a phrase that is brought into a standard form so that it can be easily translated into Chinese. For example, "red boots" can be expressed as "red boot" as a result of normalization.

It sounds quite odd for Russian speakers. As for Chinese language (in which declensions, conjugations and endings are missing) such spelling is quite natural. Thus, text normalization may improve search results.

However, we recommend that you test it in practice since results may vary by different criteria. That's why this setting is disabled by default.

To make a search by a normalized phrase active you need to enable it. Click "Disabled" underlined with a dashed blue line.

Select "Enabled" from dropdown list next.

Click checkmark button to save choice.

Repeat the same procedure to disable search by a normalized phrase. The only difference is that "Disabled" option must be selected.

Additional search filters

This setting is not available in all search methods. They can be added and used when searching if additional search filters are provided.

In our case we've got a search filter for Tmall items which is called "Discounted items". It is shown in the left-hand column along with other search methods.

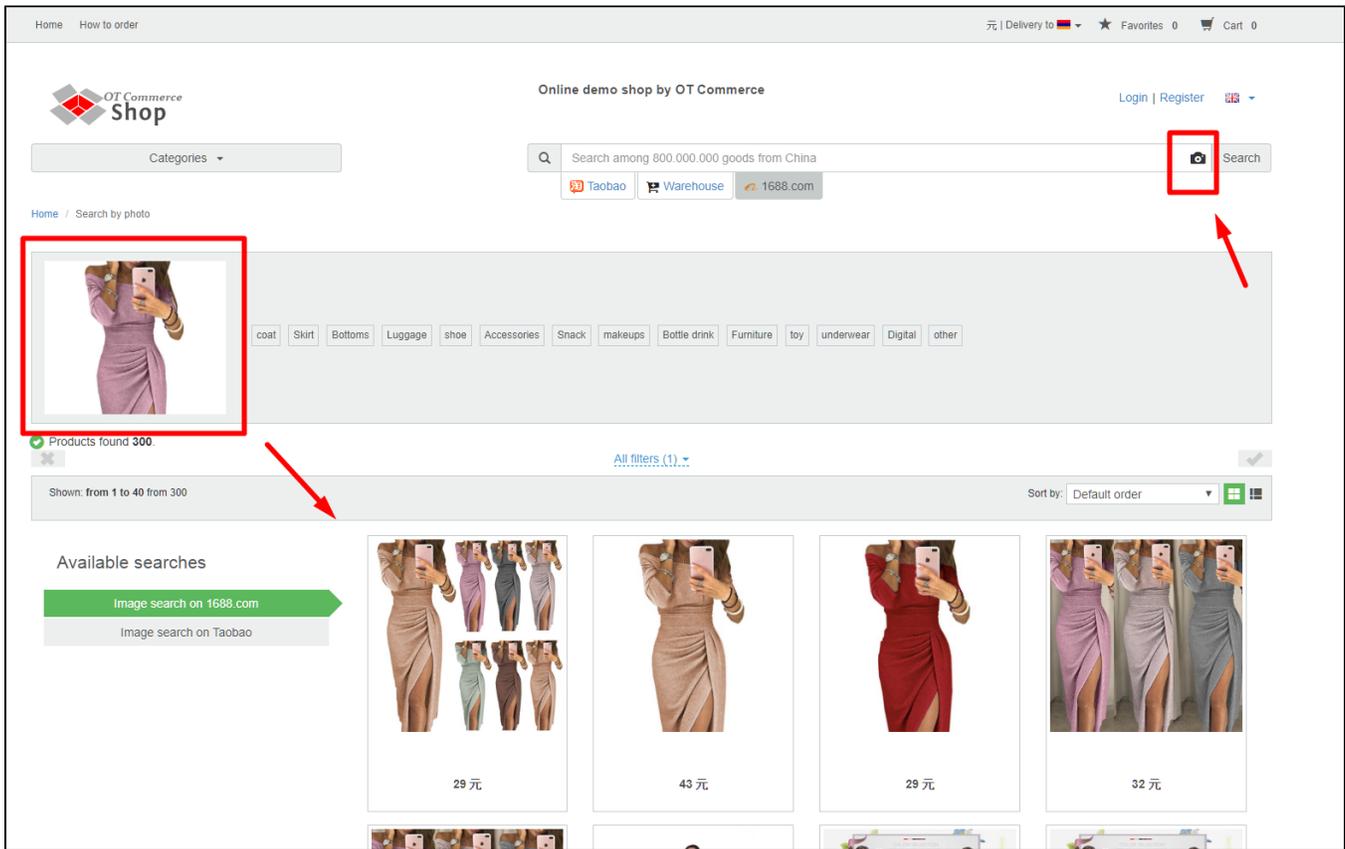
Please click plus button on the right-hand side of the setting block in order to add this search filter to the website.

Necessary search filter will appear on the left-hand side of the setting block and will be highlighted green once you've clicked the button. It means that it wasn't saved. Please click "Save" button to enable filter.

All done! Additional search filter for selected search method is available on the website now.

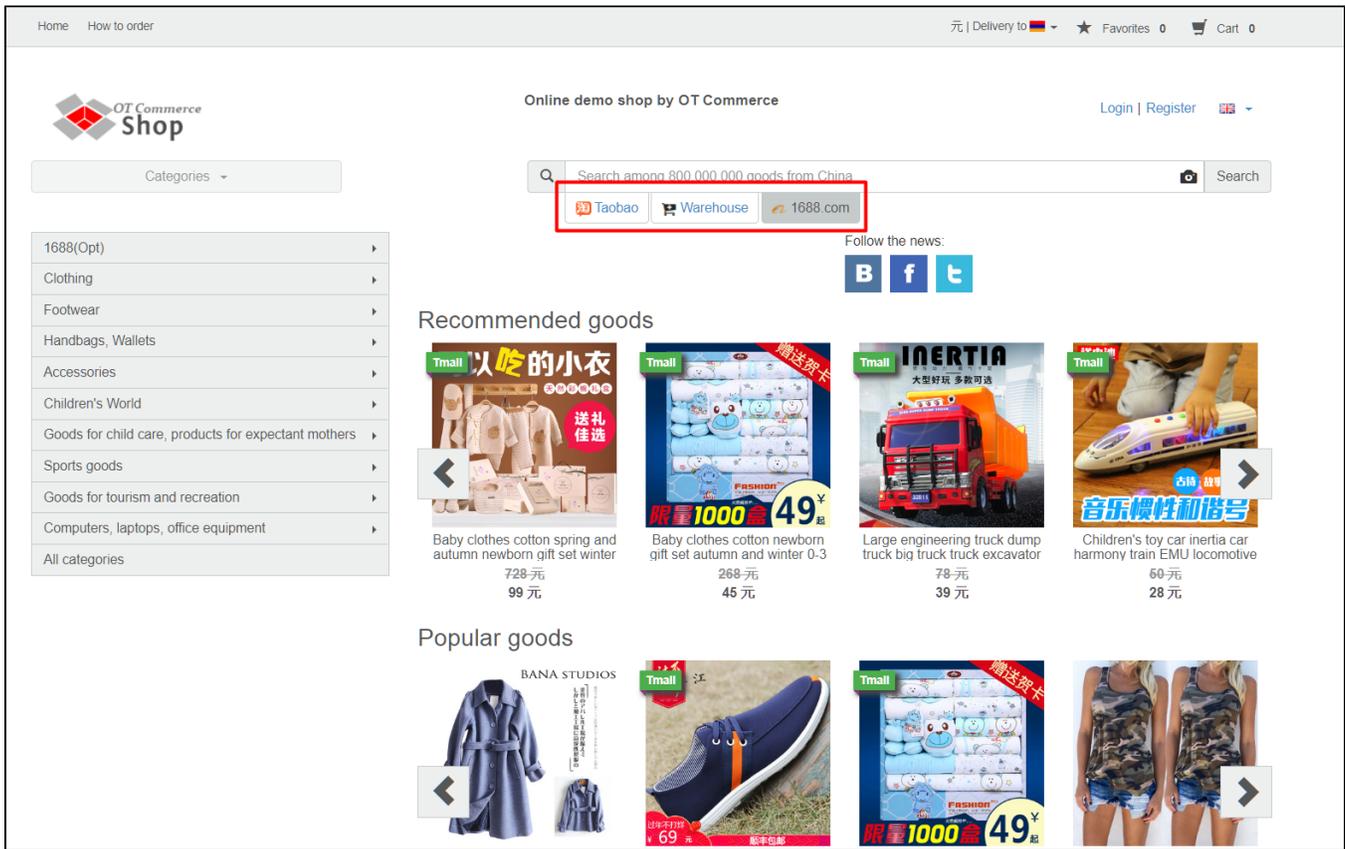
Search by photo. Module settings

"Search by photo" module was developed to help your customers quickly find the thing they need among millions of Chinese goods ([Description of business benefits](#)).

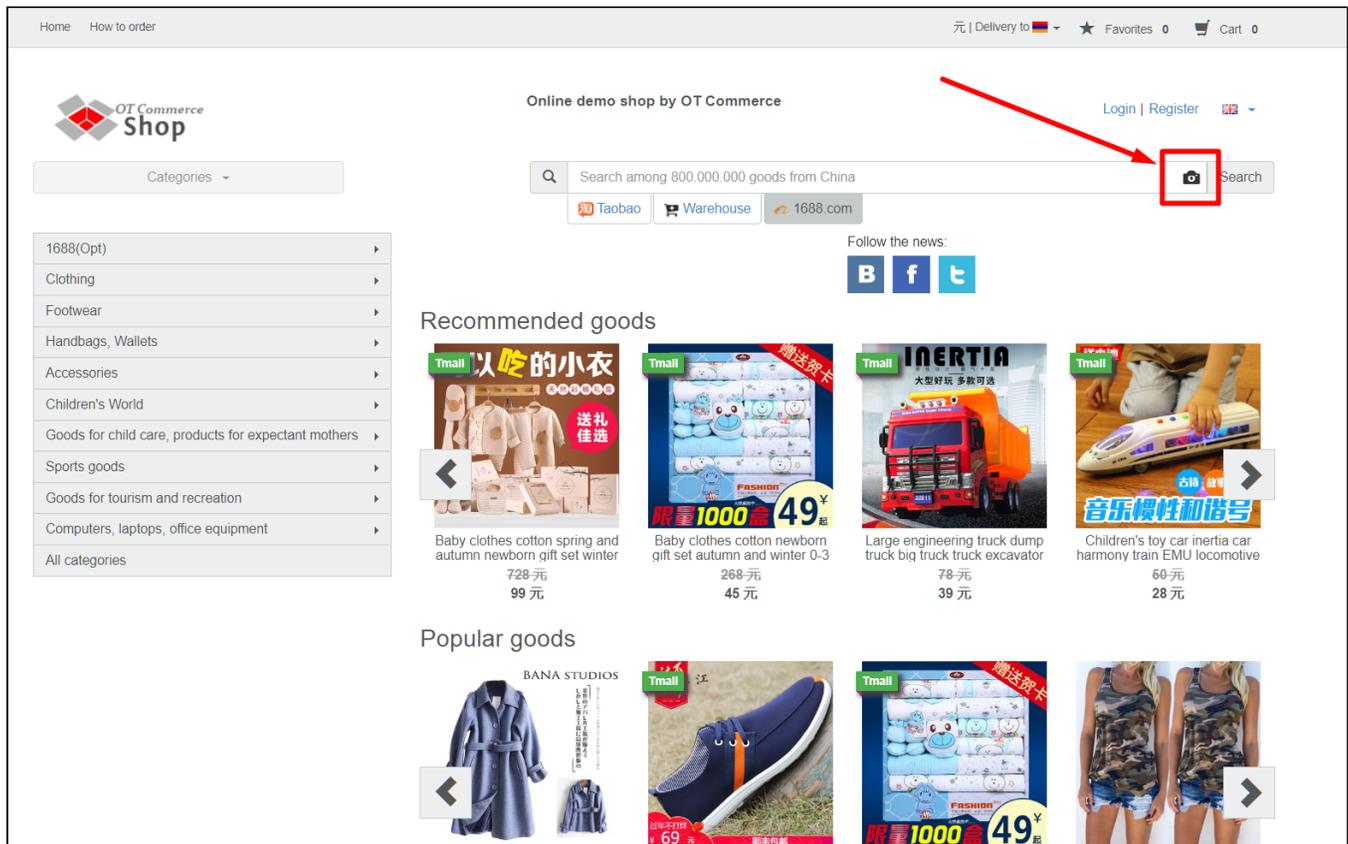


How search by photo works?

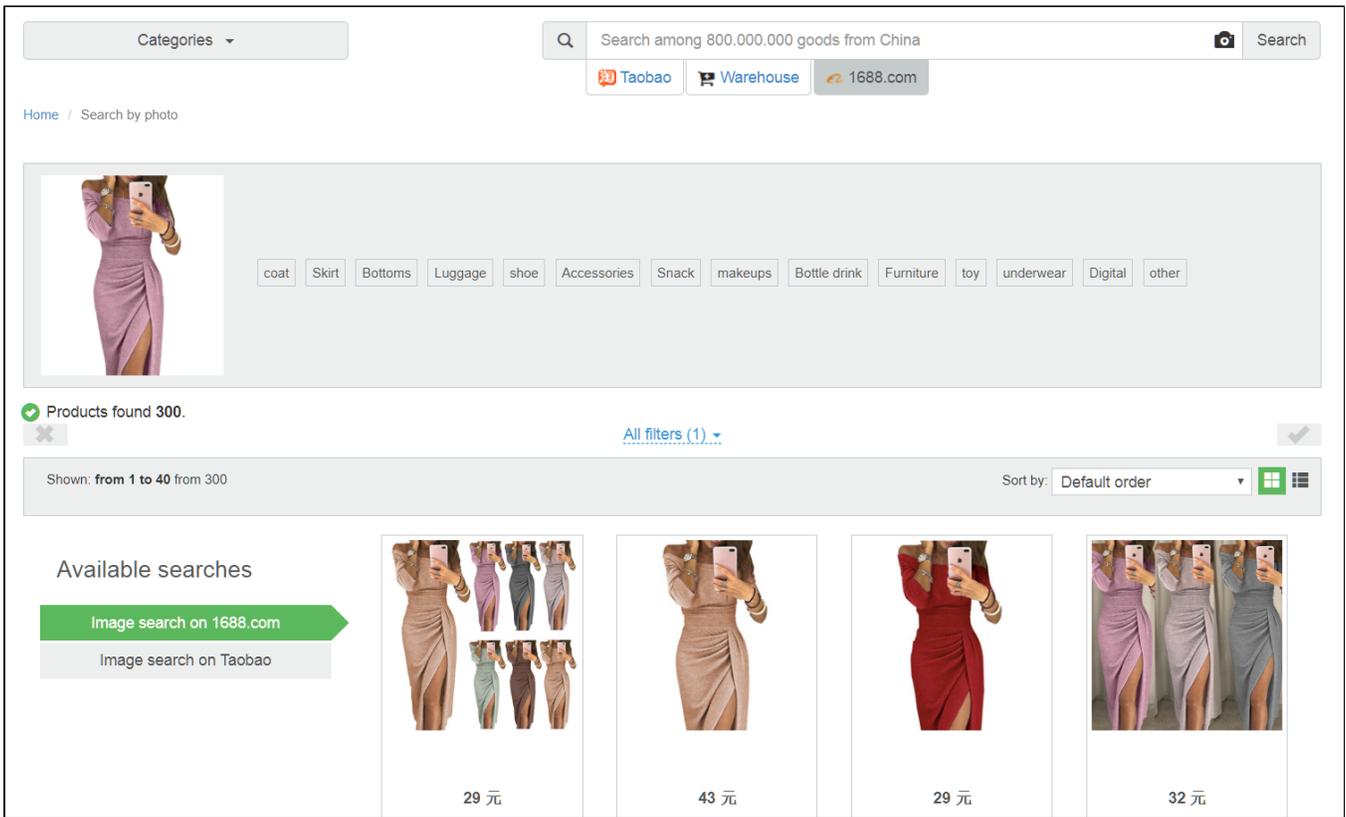
Buyer visits your site and selects product provider (we recommend to set by default those product provider for which you have "Search by Photo" module).



Then he clicks camera icon in the search bar and downloads a photo of necessary item from his computer.



There is an automatic search and results appear on the page after a while.

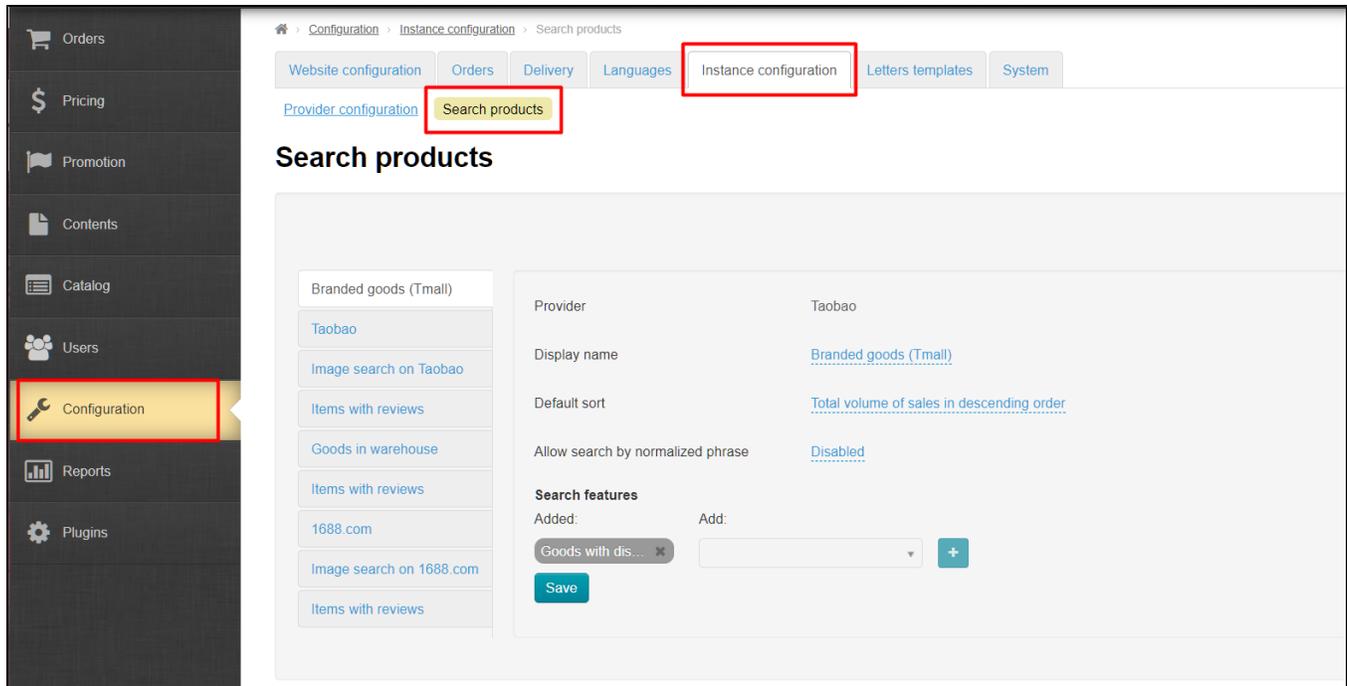


Then the buyer chooses the most similar version of the product from the proposed and makes an order if the found product suits parameters (for example, size).

Module settings

You must add module to active (used on the site) search methods first to use it, and then, if you wish, change name and set sort order of search results.

Go to Configuration Instance Configuration in admin panel and open "Search products" tab.



Add into active search methods

Scroll down to "Active Search Methods" block.

Active search methods

Added:

- + Taobao x
- + Branded goods (Tmall) x
- + 1688.com x
- + Items with reviews x
- + Goods in warehouse x
- + Image search on 1688.com x
- + Image search on Taobao x

Save

Add:

Items with reviews +

otcommerce.com

Check in the list on the left whether there are search methods with the name "Image search on". A separate search method is added for each product provider.

Active search methods

Added:

- + Taobao x
- + Branded goods (Tmall) x
- + 1688.com x
- + Items with reviews x
- + Goods in warehouse x
- + Image search on 1688.com x
- + Image search on Taobao x

Save

Add:

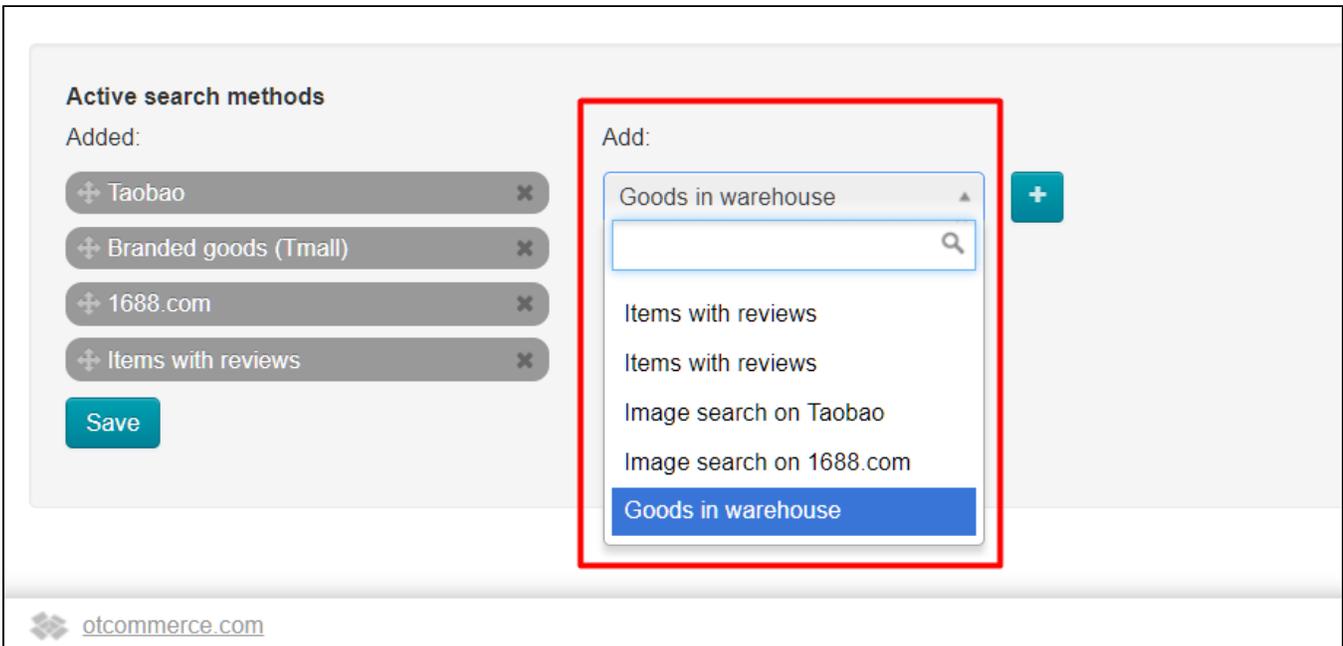
Items with reviews +

otcommerce.com

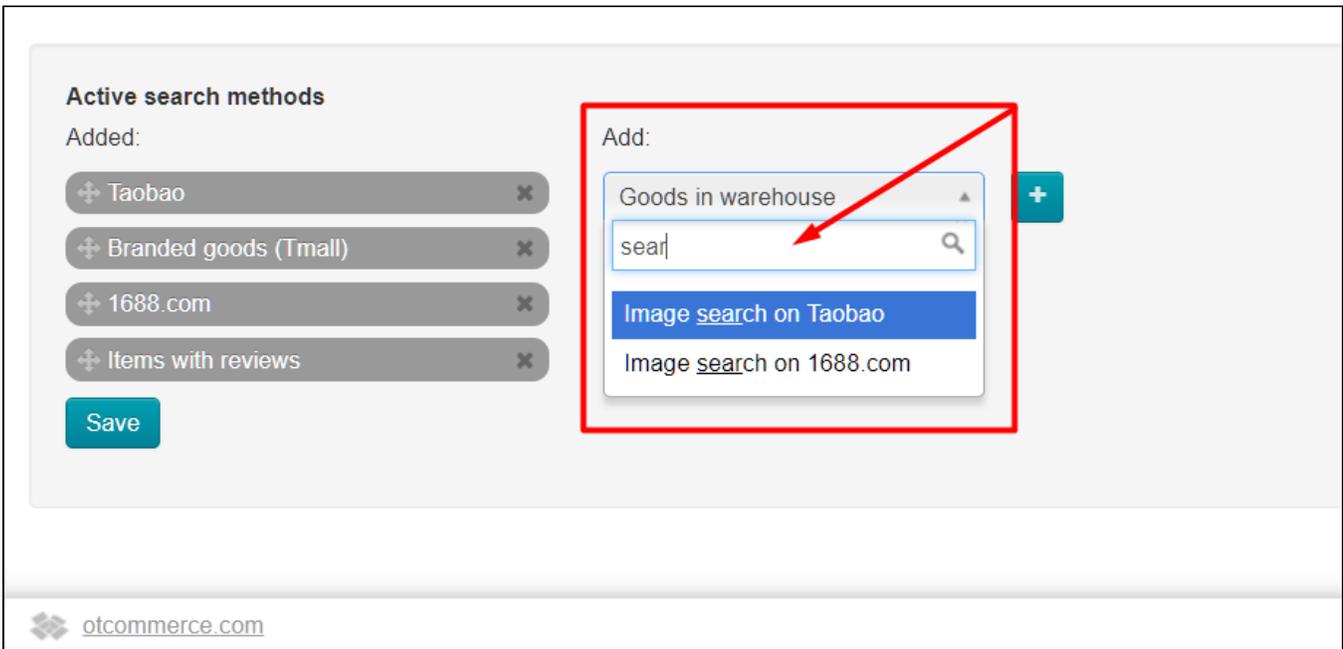
You must add search method if it is not added into the list on the left.



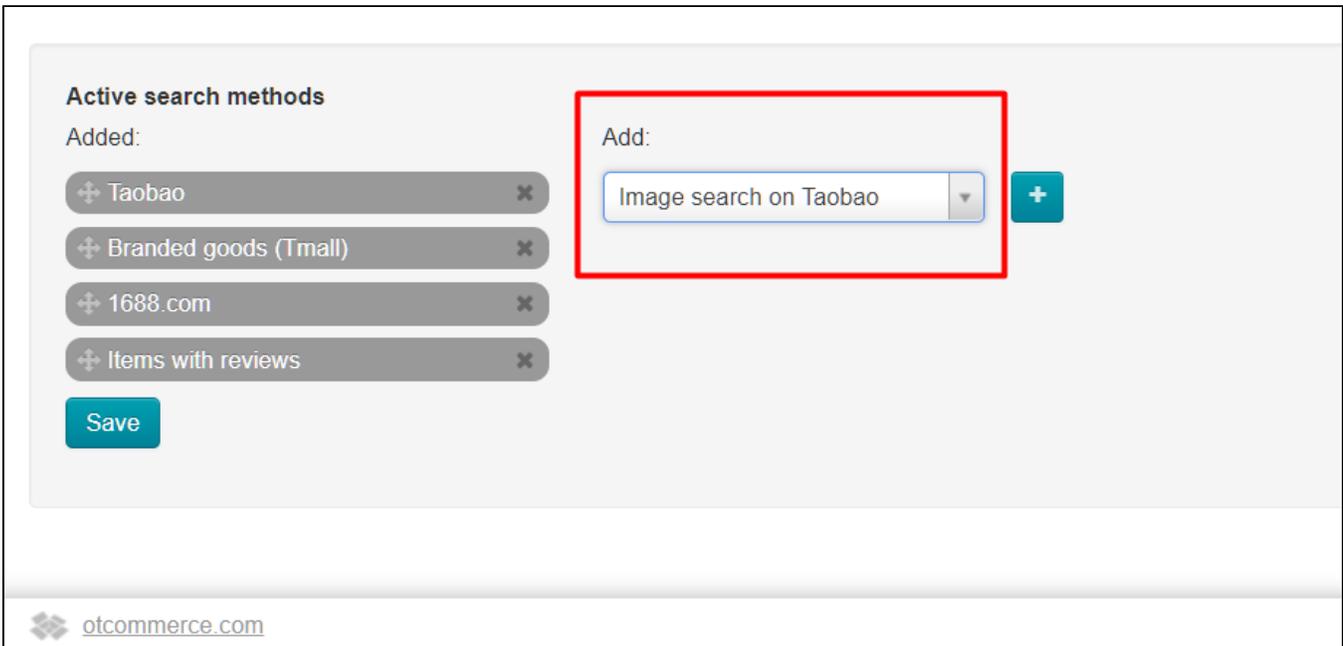
Click triangle to open drop-down menu.



Search for necessary search method using search or scrolling.



Select by clicking the mouse.



Press button with a plus sign to add search method from list on the right to the list on the left.

Active search methods

Added:

- + Taobao x
- + Branded goods (Tmall) x
- + 1688.com x
- + Items with reviews x

Save

Add:

Image search on Taobao +

otcommerce.com

Click "Save" button when all search methods with the name "Image search on" are added.

Active search methods

Added:

- + Taobao x
- + Branded goods (Tmall) x
- + 1688.com x
- + Items with reviews x
- + Image search on Taobao x
- + Image search on 1688.com x

Save

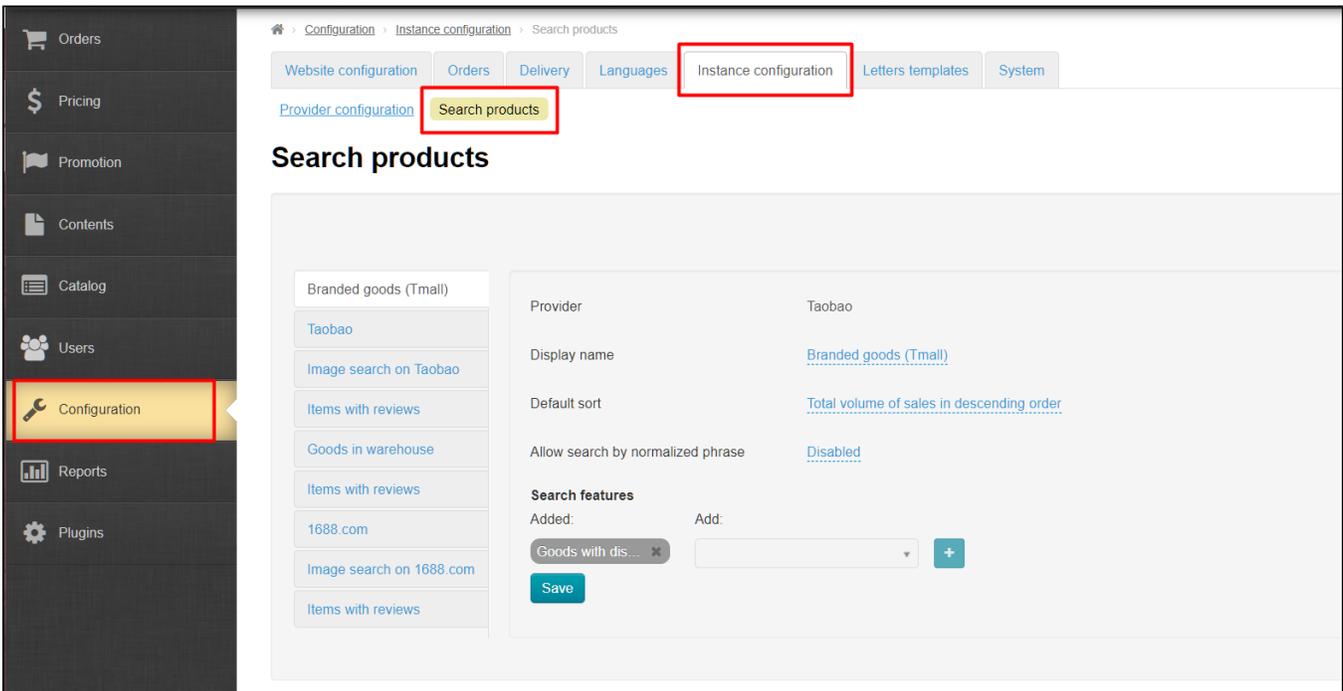
Add:

Items with reviews +

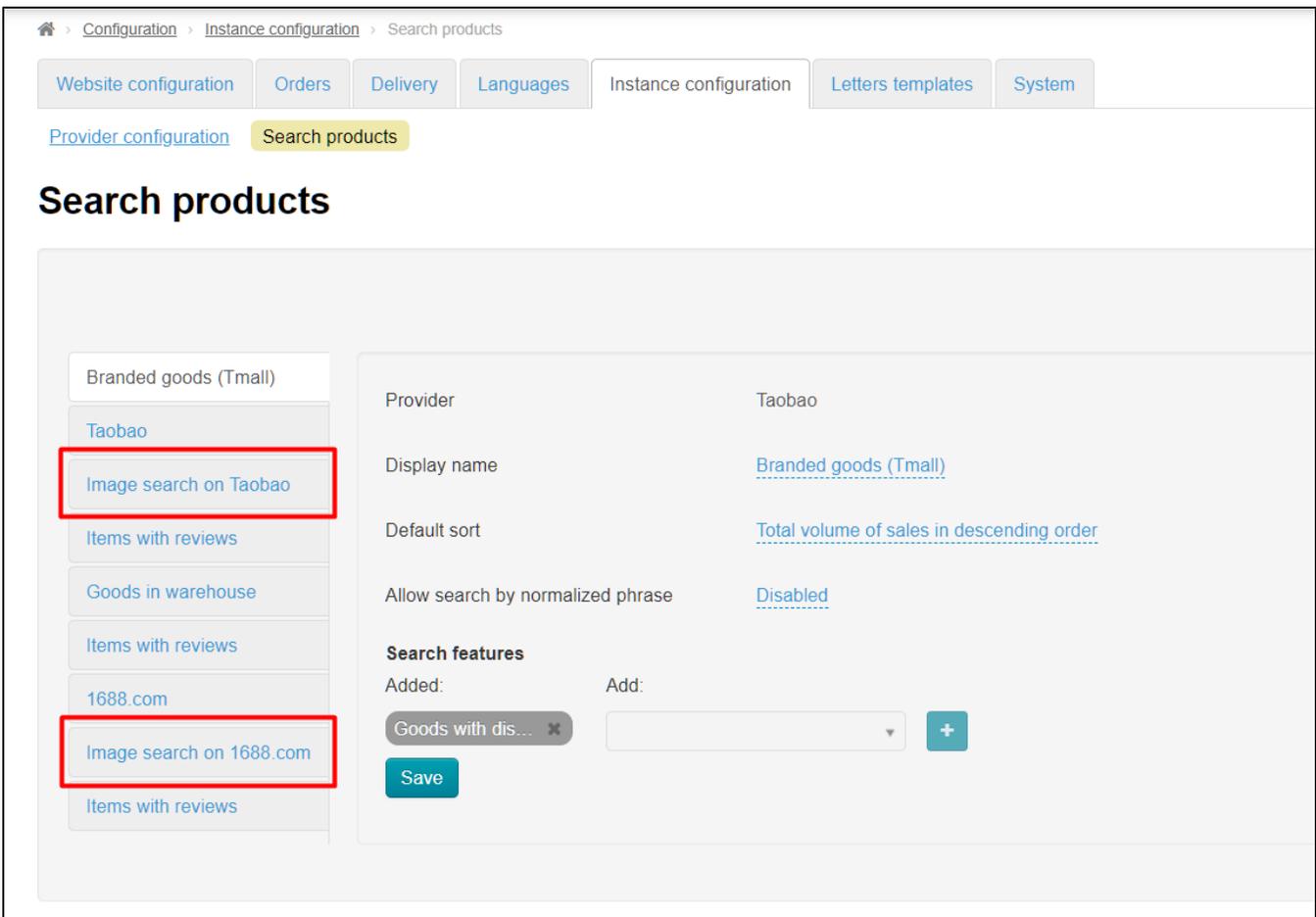
otcommerce.com

Change search method name

Check "Search products" tab in admin panel if it is required.



Choose search method with "Image search on" name and product provider name in the list of available search methods (there is a separate "Image search on" method for each provider).



Click mouse on selected search method. A block for editing the name and order of goods sorting will open on the right.

Search products

Branded goods (Tmall)

Taobao

Image search on Taobao

Items with reviews

Goods in warehouse

Items with reviews

1688.com

Image search on 1688.com

Items with reviews

Provider

Taobao

Display name

[Image search on Taobao](#)

Default sort

[Default order](#)

Click caption with dotted line to change search method name (to display).

Search products

Branded goods (Tmall)

Taobao

Image search on Taobao

Items with reviews

Goods in warehouse

Items with reviews

1688.com

Image search on 1688.com

Items with reviews

Provider

Taobao

Display name

[Image search on Taobao](#)

Default sort

[Default order](#)

Write your title (your choice will meet your target audience or marketing strategy) in the field that opens:

Search products

Branded goods (Tmall)

Taobao

Image search on Taobao

Items with reviews

Goods in warehouse

Items with reviews

1688.com

Image search on 1688.com

Items with reviews

Provider

Taobao

Display name

Image search on Taobao



Default sort

[Default order](#)

Save by clicking button with a tick:

Search products

Branded goods (Tmall)

Taobao

Image search on Taobao

Items with reviews

Goods in warehouse

Items with reviews

1688.com

Image search on 1688.com

Items with reviews

Provider

Taobao

Display name

Image search on Taobao



Default sort

[Default order](#)

"Default order" is only available in sorting of search results in this search method:

Search products

Branded goods (Tmall)	Provider	Taobao
Taobao	Display name	Image search on Taobao
Image search on Taobao	Default sort	<div style="border: 2px solid red; padding: 2px;">Default order ▼ ✓ ✕</div> <div style="border: 2px solid red; padding: 2px;">Default order</div>
Items with reviews		
Goods in warehouse		
Items with reviews		
1688.com		
Image search on 1688.com		
Items with reviews		

Language versions

For each language version one can configure individual settings. If you've got several versions of your website it is preferable to have the names of active search methods in the same language as the primary language of the website.

Select language version for the website on the right-hand side of the screen to configure these settings.

🏠 > Configuration > Instance configuration > Search products

Website configuration | Orders | Delivery | Languages | Instance configuration | Letters templates | System

Provider configuration | Search products

Search products

Branded goods (Tmall)	Display name	Branded goods	English (English) ▼
Goods from China	Default sort	Popularity	
Goods in warehouse			
1688.com			

Active search methods

Added: Goods in warehouse ✕ 1688.com +

Branded goods (T... ✕

Goods from China ✕

Save

Clicking language menu will display dropdown list where you can select language for which settings will be specified.

The screenshot displays the 'Search products' configuration page. At the top, there is a breadcrumb trail: Configuration > Instance configuration > Search products. Below this, a navigation bar contains tabs for Website configuration, Orders, Delivery, Languages, Instance configuration, Letters templates, and System. The 'Languages' tab is active, and a 'Search products' button is visible. The main content area is titled 'Search products' and contains a configuration table with the following details:

Branded goods (Tmall)	Display name	Branded goods
Goods from China	Default sort	Popularity
Goods in warehouse		
1688.com		

On the right side of the configuration table, there is a language dropdown menu. The current selection is 'English (English)'. A dropdown list is open, showing 'Russian (русский)' as the selected option, which is highlighted with a red box and a mouse cursor. Below the configuration table, there is a section titled 'Active search methods'. It includes an 'Add:' section with a search input field containing '1688.com' and a plus button. The active search methods listed are: Goods in warehouse, Branded goods (Tmall), and Goods from China. A 'Save' button is located at the bottom of this section.

You can make changes to appropriate website version next.