

How to purchase goods from customer's order

Open "Orders" section in OT Box admin mode:

Choose paid order and click it:

Check in order that necessary provider (Shiptor) is chosen in delivery settings:

Open "Purchase" tab:

Goods paid by customer should be in "Ready for purchase" section:

Choose goods for purchase (separately or all at once, putting a tick in the boxes to the left of the order number):

Click "Book":

Goods will be added into "Bought" section after synchronization.

You will get a notification if money on account is not enough:

Module will try to pay for the order each time synchronization takes place until the order is paid or canceled by Shiptor employees.