

Customers Reviews Module



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Location in admin panel: Catalog > Product reviews

Orders

Pricing

Promotion

Contents

Catalog

Users

Configuration

Reports

Plugins

Catalog > Products reviews

Categories Collections **Products reviews** Brands Pristroy Items in stock Restrictions Items

Products reviews Settings

Products reviews

User Account id Item Item ID

Order number ORD- Order number

State Under moderation Apply filter

Approve Delete 25

Review	Login	Account id	Created	Actions
--------	-------	------------	---------	---------

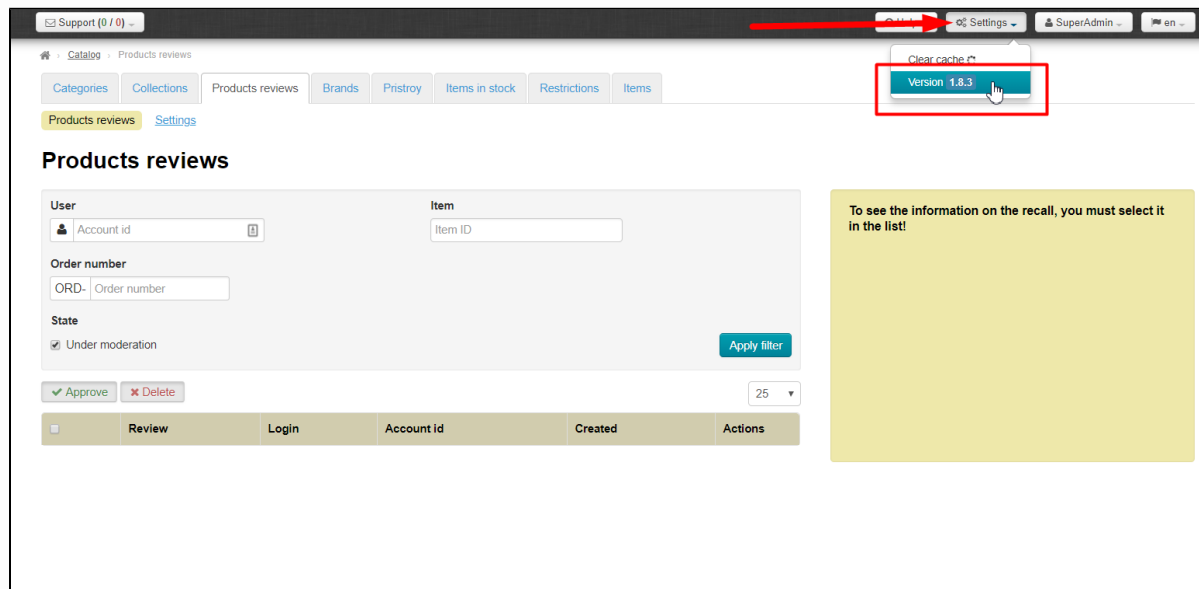
To see the information on the recall, you must select it in the list!

Description



Внимание

Module is available from OT Box version 1.8.3 and higher



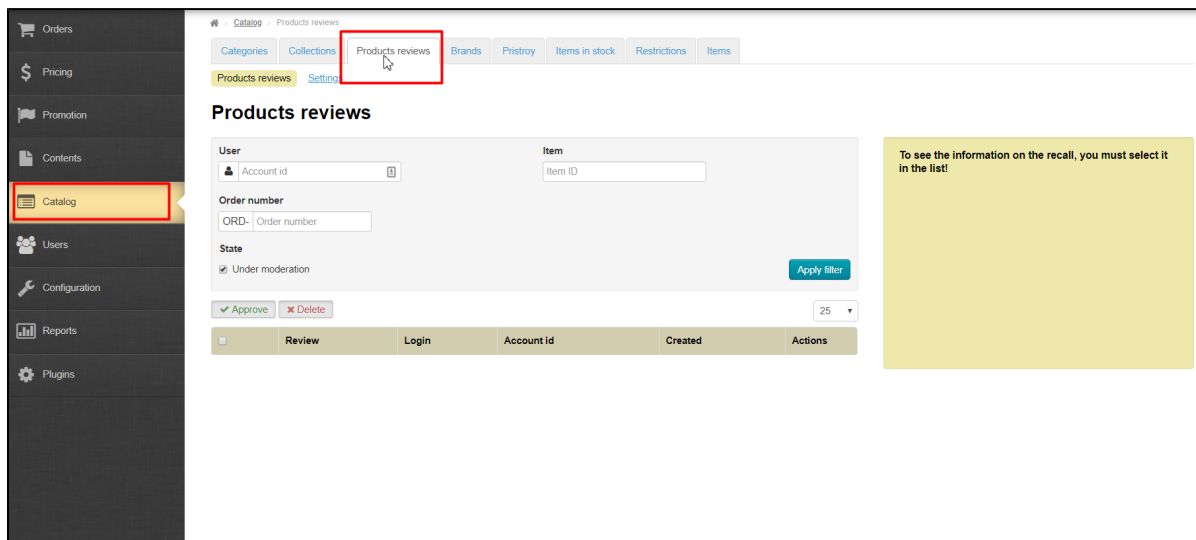
Customers Reviews is a powerful tool for motivating clients to make purchases on your website! However, you need to collect some base of reviews on the most popular products to take advantage of this method of motivating customers.

Customers Reviews Module solves this problem! After all, all products reviews left on owners' websites are combined now combined into one database and displayed on all sites based on OT Box with Customers Reviews Module installed. Therefore, **you will immediately have more than 1000 reviews for goods in total instead of 10-20 reviews**. These are reviews of real customers who bought and checked goods.

Read more about business benefits: ["Customers reviews \(module description\)"](#)

View statistics: number of reviews in database

Module settings section gives information how many reviews are currently collected in a specific OT Box and how many reviews are in total in the database. Open "Catalog" section and go to "Product Reviews" tab:



Click "Settings":

Categories

Collections

Products reviews

Brands

Pristroy

Items in stock

Restrictions

Items

Products reviews

Settings

Products reviews

User

Item

Account id

Item ID

Order number

ORD- Order number

State

☒ Under moderation

Apply filter

Approve

Delete

25

	Review	Login	Account id	Created	Actions
--	--------	-------	------------	---------	---------

Check information on your website (number of item reviews for application key):

Home

Catalog

Products reviews

Settings

Categories

Collections

Products reviews

Brands

Pristroy

Items in stock

Restrictions

Items

Products reviews

Settings

Settings

Version of the module Item Reviews

2

Number of item reviews for application key

5

Number of item reviews for whole platform

OT

3247

Show item reviews for whole platform OT

Allowed

Check information on number of item reviews for the whole OT platform:

🏠 > [Catalog](#) > [Products reviews](#) > [Settings](#)

[Categories](#) [Collections](#) [Products reviews](#) [Brands](#) [Pristroy](#) [Items in stock](#) [Restrictions](#) [Items](#)

[Products reviews](#) **Settings**

Settings

Version of the module Item Reviews
2

Number of item reviews for application key
5

Number of item reviews for whole platform OT
3247

Show item reviews for whole platform OT
[Allowed](#)

In addition, you can enable or disable reviews collected for the whole OT platform. Click "Allowed / Disallowed" link below "Show item reviews for whole platform OT" option:

🏠 > [Catalog](#) > [Products reviews](#) > [Settings](#)

[Categories](#) [Collections](#) [Products reviews](#) [Brands](#) [Pristroy](#) [Items in stock](#) [Restrictions](#) [Items](#)

[Products reviews](#) **Settings**

Settings

Version of the module Item Reviews
2

Number of item reviews for application key
5

Number of item reviews for whole platform OT
3247

Show item reviews for whole platform OT
[Allowed](#)

🏠 > [Catalog](#) > [Products reviews](#) > [Settings](#)

[Categories](#) [Collections](#) [Products reviews](#) [Brands](#) [Pristroy](#) [Items in stock](#) [Restrictions](#) [Items](#)

[Products reviews](#) **Settings**

Settings

Version of the module Item Reviews
2

Number of item reviews for application key
5

Number of item reviews for whole platform
OT
3247

Show item reviews for whole platform OT

Allowed
Disallowed
Allowed

✓

✕

Click checkmarked button to save choice:

🏠 > [Catalog](#) > [Products reviews](#) > [Settings](#)

[Categories](#) [Collections](#) [Products reviews](#) [Brands](#) [Pristroy](#) [Items in stock](#) [Restrictions](#) [Items](#)

[Products reviews](#) **Settings**

Settings

Version of the module Item Reviews
2

Number of item reviews for application key
5

Number of item reviews for whole platform
OT
3247

Show item reviews for whole platform OT

Disallowed

✓

✕

Search for necessary review

Customer gets opportunity to leave a review about received product after the order acquires "Completed" status.

0 Home How to order

Delivery to test-user-007 (9 541 py6.) ★ Favorites 0 🛒 Cart 0

Categories ▾ Brands

Q Search among 800.000.000 goods from China Search

Home / Account / Orders / Order ORD-0000000079

Registration of the order Payment My order

Order ORD-0000000079 (Completed)

Goods list

With selected: ▾

<input type="checkbox"/>	Goods	Original	Configuration	Price	Quantity	Amount	Goods status
<input type="checkbox"/>	<div><div>№ 79 - 1</div><div></div><div>Заказка Vendor: 未完待续c504</div></div>		<div>Color Classifi cation:</div> <div>Decorative Color 50+ Unadorned Spring 50</div>	2813 py6.	1	2813 py6.	<div>Completed</div> <div><div>Give feedback</div><div>Pristroy</div><div>Put up for sale</div></div>
<input type="checkbox"/>	<div><div>№ 79 - 2</div><div></div><div>Europe and the United States Van new women's boutique Celebrity style size love irregular embroidery round neck short sleeve T-shirt Vendor: weiwei_1221</div></div>		<div>size:</div> <div>Average code white</div>	4417 py6.	1	4417 py6.	<div>Completed</div> <div><div>Give feedback</div><div>Pristroy</div><div>Put up for sale</div></div>
<input type="checkbox"/>	<div><div>№ 79 - 3</div><div></div><div>2018 spring new boy children's cartoon car edge zipper cardigan Europe and the United States jacket tide Vendor: 王萍8898</div></div>		<div>Color Classific ation:</div> <div>white Referen ce Height: 90cm(90cm)</div>	3946 py6.	1	3946 py6.	<div>Completed</div> <div><div>Give feedback</div><div>Pristroy</div><div>Put up for sale</div></div>

0 Home How to order

Delivery to test-user-007 (9 541 py6.) ★ Favorites 0 🛒 Cart 0

№ 79 - 2 Europe and the style size love i
Vendor: weiwei

№ 79 - 3 2018 spring ne Europe and the
Vendor: 王萍88

№ 79 - 4 Zhendian
Vendor: 骆驼户

New review

Evaluation: *
★★★★★

Photos:
+ Select file (s)...

Review text: *
Good, quality shoes. In the rain do not get wet

Fields marked with * are required

Save Cancel

Delivery:
Total cost:

DHL
24679 py6.

Recipient data

Delivery address:
39408, Russian Federation, Moscow, Samokatnaya 12

Reviews left by customer will be immediately displayed on the site in the product card and in "Product Reviews" section in admin panel:

Orders
Pricing
Promotion
Contents
Catalog
Users
Configuration
Reports
Plugins

Catalog
Products reviews

Categories
Collections
Products reviews
Brands
Pristory
Items in stock
Restrictions
Items

Products reviews
Settings

Products reviews

User

Account id

Item

Item ID

Order number

ORD- Order number

State

Under moderation

Apply filter

Approve

Delete

25

Review	Login	Account id	Created	Actions
The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	Edit Delete
My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	Edit Delete
To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	Edit Delete

To see the information on the recall, you must select it in the list!

How to find review by user

It's necessary to know user ID (your customer) at your website to view all his reviews. You can find user ID in "Users" section by last name, phone number or other information:

Orders
Pricing
Promotion
Contents
Catalog
Users
Configuration
Reports
Plugins

Users
Customers

Customers
Administrators
Roles
Settings

Customers

Add account

Filter by parameter

Account id

Login

Last name

Email

Phone

City

Apply

With selected

Found: 2, Shown: from 1 to 2

Export
25

	Login	Account id	Full name	Email	Phone	Status	Action
<input checked="" type="checkbox"/>	test-user-007	727352	Petrov Petr Petrovich	test@test.com	8-800-00-000	Enabled	Edit
<input type="checkbox"/>	test-user2	618928	Petr Petrov	123@gmailo.ge	8-800-00-000	Enabled	Edit

Copy user ID and paste into special field:

Orders

Pricing

Promotion

Contents

Catalog

Users

Configuration

Reports

Plugins

Catalog > Products reviews

CategoriesCollectionsProducts reviewsBrandsPristroyItems in stockRestrictionsItems

Products reviewsSettings

Products reviews

User

727352

Item

Item ID

Order number

ORD-Order number

State

☐ Under moderation

Apply filter

✓ Approve

✗ Delete

25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<div><div></div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div><div></div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-	727352	13.06.2018,	<div><div></div><div>✓</div><div>✗</div></div>

Tick "Under moderation" if you want to see new reviews that you have not read:

Products reviews

User

727352

Item

Item ID

Order number

ORD-Order number

State

☒ Under moderation

Apply filter

✓ Approve

✗ Delete


25


<input type="checkbox"/>	Review	Login	Account id	Created	Actions
--------------------------	--------	-------	------------	---------	---------

Click "Apply filter" button:

Products reviews

User

727352



Item

Item ID

Order number


ORD-


Order number

State

☒ Under moderation

Apply filter

 Approve

 Delete

25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
--------------------------	--------	-------	------------	---------	---------


We see all new reviews of chosen customer now:


Products reviews

Settings

Products reviews

User

 727352



Item

Item ID

Order number


ORD-


Order number

State













☒ Under moderation

Apply filter

 Approve

 Delete

25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<div></div>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div></div>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<div></div>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<div></div>

To see the information on the recall, you must select it in the list!

How to find review by product code (ID)

You can find product code or ID from its card or link to it on your website or Chinese seller website:

Зачищено | <https://top-test.otcommerce.com/item?id=567402179794> 3611191968242

0 Home How to order Delivery to test-user-007 (9 541 py6.) ★ Favorites 0 Cart 0


OT Commerce Shop Online demo shop by OTcommerce

Categories Brands Search among 800.000.000 goods from China Search

Catalog > Clothing > Women's clothing > Pullovers, turtlenecks

Europe and the United States Van new women's boutique Celebrity style size love irregular embroidery round neck short sleeve T-shirt

Product information



Code **567402179794** [Link to original](#)

Select a configuration:

size: Average code
primary color: white
Status: New
In stock: 151 PCs
Sales volume for 30 days: 847
Rating: ★★★★★
Price per 1 piece: 51 \$
Local delivery: 21 \$
Quantity: 1

Vendor info

Name: weiwei_1221
Shop name: weiwei美衣
Located in: Hangzhou (Zhejiang)
delivery_score: 4.7
item_score: 4.6
service_score: 4.7
[Add vendor to favourites](#)
Rating: ★★★★★

Other items

<https://item.taobao.com/item.htm?id=567402179794>

全球 亲, 请登录 免费注册 手机逛淘宝 淘宝网首页 我的淘宝 购物车 收藏夹 跨境物流管理 海外消费者帮助

淘宝网 Taobao.com 更多市场

WEIWEI 美衣
—— 甜美/清新/时尚/日韩 ——

ALL 本店所有商品 HOME 首页 NEW 新品上市 HOT 热销T恤 SHORTS 短裤专区 DRESS 连衣裙专区 KNITTING 针织专区

欧美范新款女装精品 名媛风 大小爱心不规则刺绣 圆领短袖 T恤

价格 **¥49.00** 1942 651
约 USD 7.66 累计评论 交易成功

优惠 淘金币可抵2.45元
[店铺优惠券] 50元店铺优惠券, 满528元可用 领取
[店铺优惠券] 30元店铺优惠券, 满358元可用 领取
[本店活动] 满49, 享部分地区包邮

配送 浙江杭州 至 全国 快速 免运费

尺码 均码 尺码助手

主要颜色 白色 黑色

数量 1 件(库存336件)

[立即购买](#) [加入购物车](#)



金冠卖家
店 10 年老店

weiwei美衣
信管: ★★★★★
掌柜: weiwei_1221
联系: 和我联系
资质: 69806元

描述 4.6 服务 4.7 物流 4.7

[进入店铺](#) [收藏店铺](#)

看了又看

 ¥35.00  ¥45.00

Copy product ID and paste into special field:

Categories

Collections

Products reviews

Brands

Pristory

Items in stock

Restrictions

Items

Products reviews

Settings

Products reviews

User

Account id

Item

567402179794

Order number

ORD-

Order number

State

☒ Under moderation

Apply filter

✓ Approve

✗ Delete

25

	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<div><div></div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div><div></div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<div><div></div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<div><div></div><div>✓</div><div>✗</div></div>

Tick "Under moderation" if you want to see new reviews that you have not read:

Products reviews

User

 Account id 

Item

567402179794

Order number

ORD-

State

☒ Under moderation

Apply filter

 Approve  Delete

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	  
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	  
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	  
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	  

Click "Apply filter" button:

Products reviews

User

 Account id 

Item

567402179794



Order number

ORD-

State

☒ Under moderation

Apply filter

 Approve 

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	  
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	  
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	  
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	  

You get reviews on a specific product after that:

Products reviews

Settings

Products reviews

User

Account id

Item

567402179794

Order number

ORD- Order number

State

☒ Under moderation

Apply filter

✓ Approve

✗ Delete

25

	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div><div></div><div>✓</div><div>✗</div></div>

How to view reviews on specific order

It's also possible to view reviews on goods of specific order. Find necessary orders in "Orders" section:

Orders

Pricing

Promotion

Contents

Catalog

Users

Configuration

Reports

Plugins

Orders list

Display

specified period of time

from

to

Customer

Customer search (ID)

Petrov

Phone

Email

Delivery

City

All

Provider

All

Apply

Orders

ORD- Order number

☐ Awaiting payment

☐ Awaiting additional payment

☒ Paid

☒ In handling

☒ Order with added goods

☒ In handling at warehouse

☒ Ready for packing

☒ Ready to ship

☒ Posted

☒ Completed

☐ Cancelled

Select all / Clear all

Items

☐ Awaiting payment

☐ Paid

☐ Confirmation

☐ Ordered

☐ Quality control

☐ Received

☐ Packed

☐ Ready to ship

☐ Posted

☐ Completed

☐ Returned to supplier

☐ Unable to deliver

☐ Cancelled

Translate statuses

Orders list

Date from to
Customer
Delivery
Provider

Orders
☒ Paid ☒ In handling ☒ Order with added goods
☒ In handling at warehouse ☒ Ready for packing ☒ Ready to ship
☒ Posted ☒ Completed

Items

Display

<input type="checkbox"/>	Order number	Creation date	Order status	Items	Sum (Paid in)	Customer/ Balance	Operator	Provider	Action
<input type="checkbox"/>	ORD-0000000079	6/13/18 (15:50:14)	Completed	Completed: 4	24 679.00 py6. (24 679.00 rub.)	Petrov Petr Petrovich 9 541.04 rub.		Taobao	<input type="button" value="Order page"/>
<input type="checkbox"/>	ORD-0000000068	10/01/17 (14:01:43)	Completed	Completed: 5	2 320.40 rub. (2 320.40 RUB)	Petrov Petr Petrovich 9 541.04 rub.		Taobao	<input type="button" value="Order page"/>
<input type="checkbox"/>	ORD-0000000067	10/01/17 (13:59:45)	Completed	Completed: 2	434.56 rub. (RUR 434.56)	Petrov Petr Petrovich 9 541.04 rub.		Taobao	<input type="button" value="Order page"/>

Copy or memorize the last digits of the order (to the zeros: ORD-0000000079 means 79 order) and write these numbers into special field:

[Catalog](#) > [Products reviews](#)

[Categories](#) [Collections](#) [Products reviews](#) [Brands](#) [Pristory](#) [Items in stock](#) [Restrictions](#) [Items](#)

[Products reviews](#) [Settings](#)

Products reviews

User

Item

Order number

State
☒ Under moderation

Display

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="Edit"/> <input type="button" value="Down"/> <input type="button" value="Up"/>

Tick "Under moderation" if you want to see new reviews that you have not read:

Products reviews

User

Item

Order number

State
☒ Under moderation

Apply filter

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="✎"/> <input type="button" value="✓"/> <input type="button" value="✗"/>

Click "Apply filter" button:

Products reviews

User

Item

Order number

State
☒ Under moderation

Apply filter

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="✎"/> <input type="button" value="✓"/> <input type="button" value="✗"/>

We get reviews for specific order:

Products reviews

User

Item

Order number

State
☒ Under moderation

Apply filter

✓ Approve

✗ Delete

25 ▼

Reviews moderation

All reviews can be moderated, however, only after publication. What does it mean?

This means that your customers will write reviews that all website users could see right after they are written.

Therefore, it is necessary to check reviews for the availability of fresh ones from time to time and delete or approve them, thus marking which reviews you have already seen and decided to leave on the site.

For convenience, you can read full review clicking it with a mouse:

Products reviews [Settings](#)

User

Item

Order number

State
☒ Under moderation

Apply filter

✓ Approve

✗ Delete

25 ▼

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	

In order: [ORD-0000000079](#)

State: Under moderation

Score: 0 0

Rating: ★★★★★

[+ Add comment](#)

test-user-007 13.06.2018 15:05



My Wife is happy. Now this is your favorite T-shirt!

Quick moderation of reviews

Since reviews are mostly visible immediately in the table, you can go over your eyes and approve several reviews at once. Click square in table header to select all reviews at once:

Products reviews

User

 Account id 

Item

Item ID

Order number

ORD- 79

State














☒ Under moderation

Apply filter

✓ Approve

✗ Delete



25 ▾

 Review	Login	Account id	Created	Actions
<input checked="" type="checkbox"/> The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	  
<input checked="" type="checkbox"/> My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	  
<input checked="" type="checkbox"/> To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	  
<input checked="" type="checkbox"/> Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	  

And you can select each review separately by clicking square on the left of the review:

Products reviews

User

 Account id 

Item

Item ID

Order number

ORD- 79

State













☒ Under moderation

Apply filter

✓ Approve


✗ Delete

25 ▾

<input checked="" type="checkbox"/> Review	Login	Account id	Created	Actions
<input type="checkbox"/> The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	  
<input checked="" type="checkbox"/> My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	  
<input checked="" type="checkbox"/> To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	  
<input checked="" type="checkbox"/> Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	  

Choose "Approve" or "Delete" after all necessary reviews were chosen:

Products reviews

User


Item

Order number

State
☐ Under moderation

☒ Approve ☐ Delete

<input type="checkbox"/>	Review	Login	Account id	Created
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09
<input checked="" type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05
<input checked="" type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02
<input checked="" type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01

Review will be checked and disappear from "Moderation" list in admin panel when you click "Approve" button.

Products reviews

User

Item

Order number

State

☐ Under moderation

Apply filter

✓ Approve

✗ Delete

25 ▾

Reviews will be removed after clicking "Delete" button. However, you need to confirm your decision because you can not restore the review:

Products reviews

User

Item

Order number

State

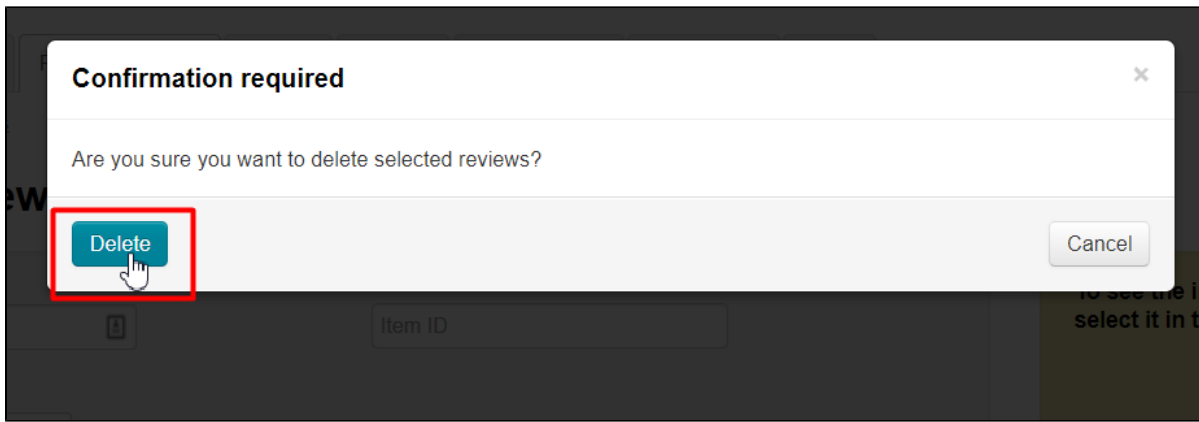
☐ Under moderation

Apply filter

✓ Approve

✗ Delete

25 ▾



Moderation of specific reviews

Each review can be moderated separately. There is a special menu in column "Actions".

Products reviews

User

Item

Order number

State
☐ Under moderation

Apply filter

✓ Approve ✗ Delete

25 ▼

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="checkbox"/> ✓ ✗
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="checkbox"/> ✗
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="checkbox"/> ✗
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="checkbox"/> ✗

Click checkbox button opposite approved review to approve order:

Products reviews

User

Item

Order number

State

☐ Under moderation

Apply filter

✓ Approve

✗ Delete

25 ▾

You can delete an unwanted review by clicking button with a cross in front of selected review:

Products reviews

User

Item

Order number

State

☐ Under moderation

Apply filter

✓ Approve

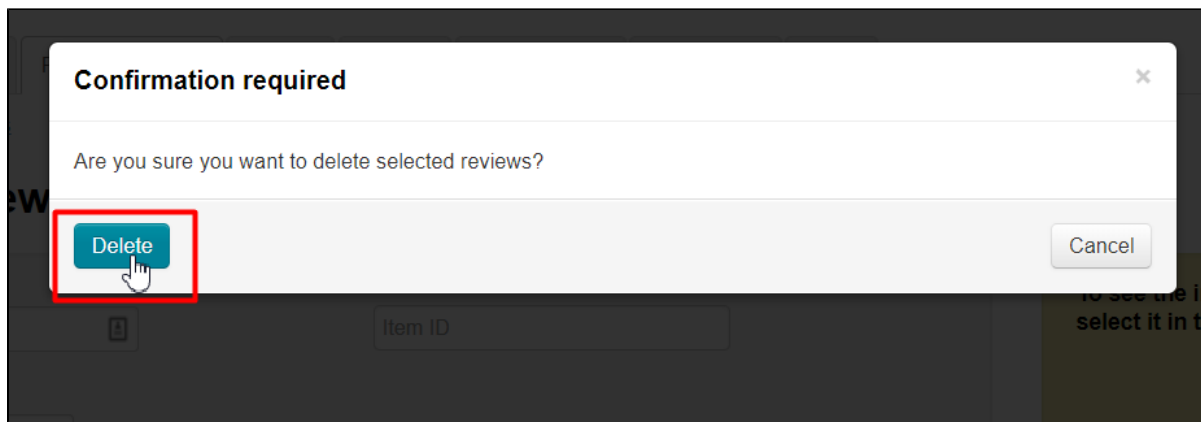
✗ Delete

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<div><div>✗</div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div><div>✗</div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<div><div>✗</div><div>✓</div><div>✗</div></div>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<div><div>✗</div><div>✓</div><div>✗</div></div>

To see the information on the recall, you must select it in the list!

However, you need to confirm your decision because you can not restore the review:



Reply to customer review

You can leave reply to each review from website admin panel. Thus, you will be able to clarify some details regarding the review or thank your buyer.

Choose review in reviews list by clicking it to reply.

Products reviews

User

Account id

Item

Item ID

Order number

ORD- 79

State

☐ Under moderation

Apply filter

✓ Approve

✗ Delete

25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	✉ ✓ ✕
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	✉ ✕
<input type="checkbox"/>	To the child of 3 years it is great.	test-user-007	727352	13.06.2018, 03:02	✉ ✕
<input type="checkbox"/>	Good quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	✉ ✕

To see the information on the recall, you must select it in the list!

Review and "Add message" button will be shown in the right part in the yellow window. Click it:

Products reviews

User

Item

Order number

State
☐ Under moderation

☐

Review


	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="button" value="edit"/> <input type="button" value="approve"/> <input type="button" value="delete"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="edit"/> <input type="button" value="delete"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="button" value="edit"/> <input type="button" value="delete"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="button" value="edit"/> <input type="button" value="delete"/>

In order: [ORD-0000000079](#)


State: Approved

Score: 0 0

Rating: ★★★★★

 **test-user-007** comment

13.06.2018 15:05

 My Wife is happy. Now this is your favorite T-shirt!

Window will open where you can write message:

Products reviews

User

Item

Order number

State
☐ Under moderation

☐

Review

	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="button" value="edit"/> <input type="button" value="approve"/> <input type="button" value="delete"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="edit"/> <input type="button" value="delete"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="button" value="edit"/> <input type="button" value="delete"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="button" value="edit"/> <input type="button" value="delete"/>


In order: [ORD-0000000079](#)

State: Approved


Score: 0 0

Rating: ★★★★★

Answer language: English (English)

 **test-user-007** comment

13.06.2018 15:05

 My Wife is happy. Now this is your favorite T-shirt!

Select language on which reply will be written (language depends on "Multilingual" module settings):

Products reviews

User

Order number

State
☐ Under moderation

Item

Apply filter

☐ **Approve** ☐ **Delete** 25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="checkbox"/> <input type="checkbox"/>

In order: [ORD-0000000079](#)
State: Approved
Score: 0 0
Rating: ★★★★★

[+ Add comment](#)

Answer language: English (English)
Russian (русский)
English (English)

test-user-007 13.06.2018 15:05

My Wife is happy. Now this is your favorite T-shirt!

Write your reply:

Products reviews

User

Order number

State
☐ Under moderation

Item

Apply filter

☐ **Approve** ☐ **Delete** 25

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="checkbox"/> <input type="checkbox"/>

In order: [ORD-0000000079](#)
State: Approved
Score: 0 0
Rating: ★★★★★

[+ Add comment](#)

Answer language: English (English)

test-user-007 13.06.2018 15:05

My Wife is happy. Now this is your favorite T-shirt!

Click "Add" button to add your reply:

Products reviews

User

Item

Order number

State
☐ Under moderation

Apply filter

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="button" value="✉"/> <input type="button" value="✓"/> <input type="button" value="✗"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="✉"/> <input type="button" value="✗"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="button" value="✉"/> <input type="button" value="✗"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="button" value="✉"/> <input type="button" value="✗"/>

In order: [ORD-0000000079](#)

State: Approved


Score:

Rating: ★★★★★


[+ Add comment](#)

Answer language: English (English) ▾

thanks for the comment and the real photo of the goods!
We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

 **test-user-007** 13.06.2018 15:05

My Wife is happy. Now this is your favorite T-shirt!



Your reply will be visible on website after clicking "Add" button and any customer can see it.

Products reviews

User

Item

Order number

State
☐ Under moderation

Apply filter

25 ▾

<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="button" value="✉"/> <input type="button" value="✓"/> <input type="button" value="✗"/>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="button" value="✉"/> <input type="button" value="✗"/>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="button" value="✉"/> <input type="button" value="✗"/>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="button" value="✉"/> <input type="button" value="✗"/>


In order: [ORD-0000000079](#)

State: Approved


Score:

Rating: ★★★★★

[+ Add comment](#)

 **test-user-007** 13.06.2018 15:05

My Wife is happy. Now this is your favorite T-shirt!



☒ **Your Answer**


thanks for the comment and the real photo of the goods!
We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

Product details
Photo and description
Reviews
External comments

Comments





★★★★★
13.06.2018, 03:05 **te*****07**
0
0
0

My Wife is happy. Now this is your favorite T-shirt!



Administrator thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

The latest viewed products


72 \$

46 \$

218 \$

64 \$

In turn, buyer who left the review can also respond to your comment, thus starting dialogue:

0
Home
How to order
Delivery to
test-user-007 (9 541 py6.)
Favorites 0
Cart 0


Add to favorites

Product details
Photo and description
Reviews
External comments

Comments

★★★★★
13.06.2018, 03:05 **te*****07**
0
0
0

My Wife is happy. Now this is your favorite T-shirt!



Administrator thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

The latest viewed products

Customer's comments will be visible when viewing message in admin panel and on the site:

Products reviews

User

Item

Order number

State

☐ Under moderation



Apply filter

✓ Approve


✗ Delete

25

Review	Login	Account id	Created	Actions
<input type="checkbox"/> The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<input type="checkbox"/> ✓ ✗
<input type="checkbox"/> My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<input type="checkbox"/> ✗
<input type="checkbox"/> To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<input type="checkbox"/> ✗
<input type="checkbox"/> Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<input type="checkbox"/> ✗

In order: [ORD-0000000079](#)
State: Approved
Score: 
Rating: 


+ Add comment

 **test-user-007** 13.06.2018 15:05
My Wife is happy. Now this is your favorite T-shirt!



Operator root
thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

test-user-007
This is a great ideal


0 Home How to order

Delivery to  test-user-007 (9 541 py6.)

Favorites: 0 Cart: 0

13.06.2018, 03:05 te*****07  

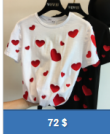
My Wife is happy. Now this is your favorite T-shirt!




Administrator thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

Your Answer
This is a great ideal


The latest viewed products




72 \$



427-064-T
46 \$



CABEL
634-\$
218 \$



64 \$

Who can reply to comment?

Any authorized customers and administrators on the site can leave replies to comments.

Отзывы о товаре

15.05.2018, 09:38 t****r 3 1

[Ответить](#)

Рубашка села как влитая! На работе все отметили, что я выгляжу профессионально.

Aa** Очень рады, что вам понравился товар.

sh**1a** Да, мой муж тоже в восторге. Да и мне, как женщине, проще, когда рубашку легко гладить, а мой мужчина выглядит с иголочки!

Ваш ответ

Даже на меня размер нашелся. Реально, как влитая!



Screenshot_3.jpg

User

Account id

Item

Item ID

Order number

ORD-

79

State

Under moderation

Apply filter

✓ Approve

✗ Delete

25

<div></div>	Review	Login	Account id	Created	Actions
<div></div>	<div>The child made weapons and shot friends. Shoots badly.</div>	<div>test-user-007</div>	<div>727352</div>	<div>13.06.2018, 03:09</div>	<div><div></div><div>✓</div><div>✗</div></div>
<div></div>	<div>My Wife is happy. Now this is your favorite T-shirt!</div>	<div>test-user-007</div>	<div>727352</div>	<div>13.06.2018, 03:05</div>	<div><div></div><div>✗</div></div>
<div></div>	<div>To the child of 3 years it has appeared is great.</div>	<div>test-user-007</div>	<div>727352</div>	<div>13.06.2018, 03:02</div>	<div><div></div><div>✗</div></div>
<div></div>	<div>Good, quality shoes. In the rain do not get wet</div>	<div>test-user-007</div>	<div>727352</div>	<div>13.06.2018, 03:01</div>	<div><div></div><div>✗</div></div>

In order: [ORD-0000000079](#)
State: Approved
Score: 2 0
Rating:

[+ Add comment](#)

test-user-007 13.06.2018 15:05
My Wife is happy. Now this is your favorite T-shirt!

Operator root

thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

test-user-007

This is a great ideal

serge1en

I liked the black T-shirt more



tolaumken

It's short! I'm sad!


0
Home
How to order

Delivery to
tolaumken (0 py6.)
★ Favorites 0
🛒 Cart 0

Comments


★★★★★
13.06.2018, 03:05
te*****07
👍 2
🗨️ 0
[Reply](#)

My Wife is happy. Now this is your favorite T-shirt!



Administrator
thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

te*****07
This is a great idea!


se****en
I liked the black T-shirt more

Your Answer
It's short! I'm sad!

How to open product page with review?

Click button with the arrow in "Actions" column to see a product page with review. A new page with necessary product will open:

Products reviews

User

Account id

Item

Item ID

Order number

ORD- 79

State

☐ Under moderation

[Apply filter](#)

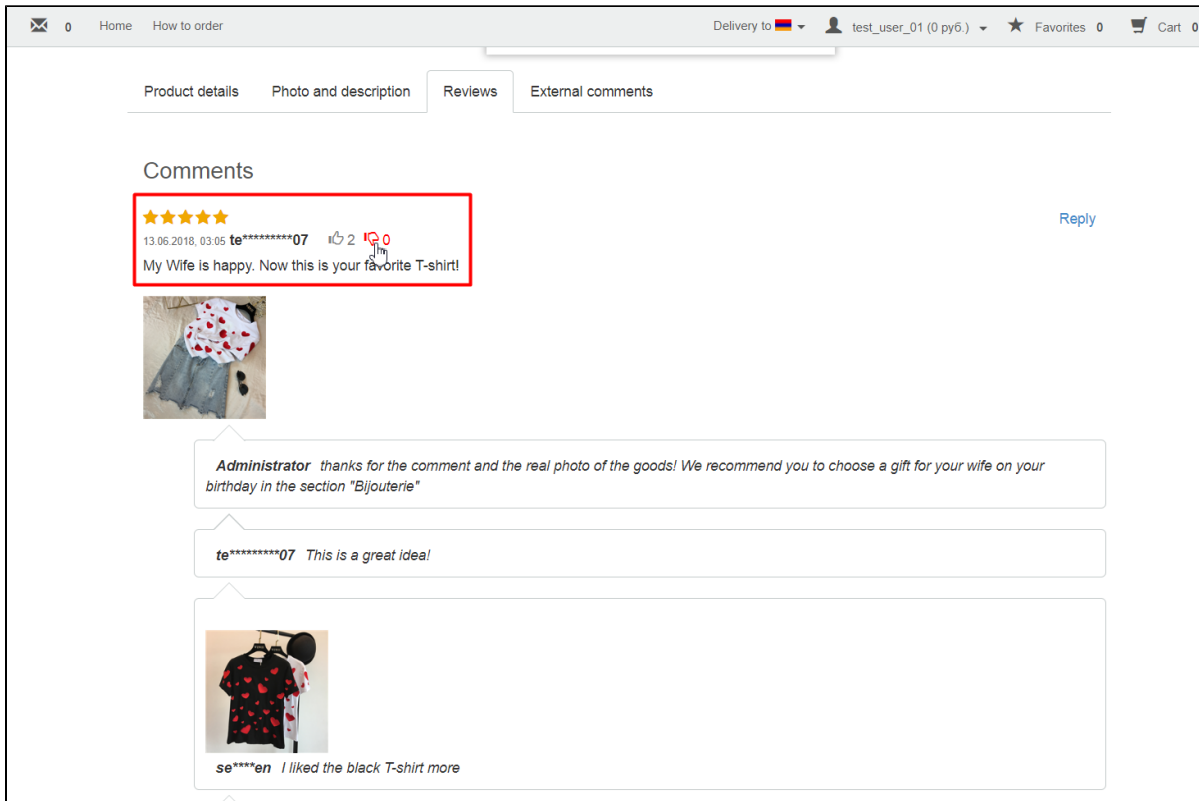
[✔ Approve](#)
[✖ Delete](#)

25

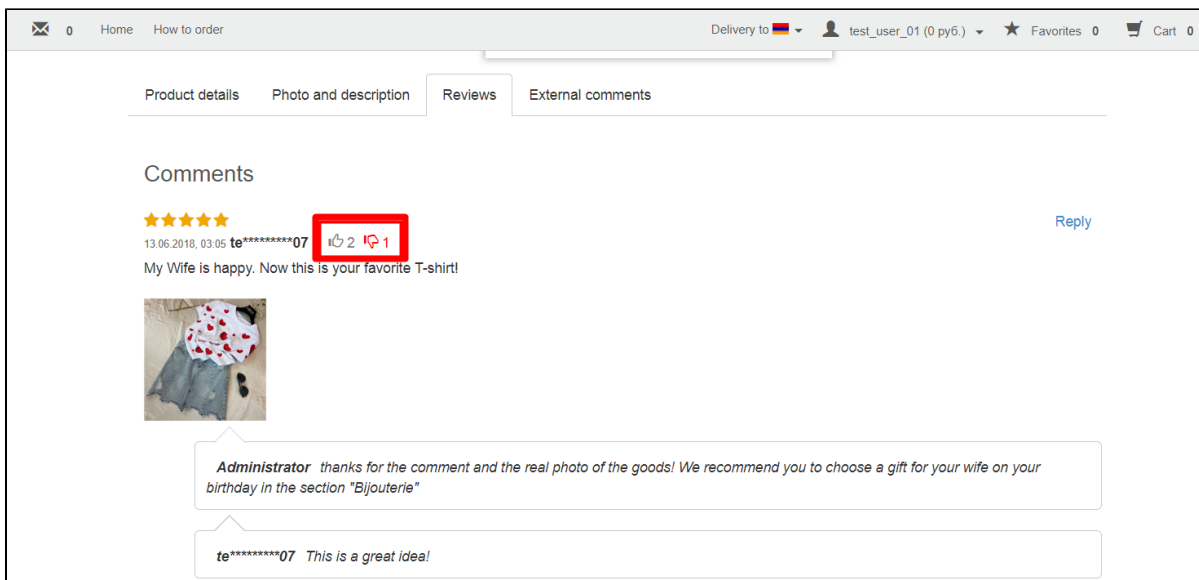
<input type="checkbox"/>	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	

Rating of customer review

Each authorized user can show whether the review was useful or not, by putting a "finger up" or "finger down":



Therefore, each product will collect rating:



These are real Customers reviews that bought and checked goods.

Rating will be shown in admin panel:

Products reviews

User

Account id

Item ID

Order number

ORD- 79

State

Under moderation

Apply filter

Approve

Delete

25

	Review	Login	Account id	Created	Actions
<input type="checkbox"/>	The child made weapons and shot friends. Shoots badly.	test-user-007	727352	13.06.2018, 03:09	<div><div></div><div></div><div></div></div>
<input type="checkbox"/>	My Wife is happy. Now this is your favorite T-shirt!	test-user-007	727352	13.06.2018, 03:05	<div><div></div><div></div><div></div></div>
<input type="checkbox"/>	To the child of 3 years it has appeared is great.	test-user-007	727352	13.06.2018, 03:02	<div><div></div><div></div><div></div></div>
<input type="checkbox"/>	Good, quality shoes. In the rain do not get wet	test-user-007	727352	13.06.2018, 03:01	<div><div></div><div></div><div></div></div>

In order:

ORD-0000000079

State:

Approved

Score:

2

1

Rating:

+ Add comment

test-user-007

13.06.2018 15:05

My Wife is happy. Now this is your favorite T-shirt!

Operator root

thanks for the comment and the real photo of the goods! We recommend you to choose a gift for your wife on your birthday in the section "Bijouterie"

test-user-007

This is a great ideal

serge1en

I liked the black T-shirt more