

# Direct Payments



## Description

Direct Payments is a paid plugin for OT Box, which was developed to assist in receiving payments from individuals (as an agent) from other individuals (customers). The main advantage of Direct Payments is connection speed to OT Box, as well as ability to connect transfer to any bank of interest, as well as electronic or cash payment.



### Note!

Direct Payments plugin works with the updated version no lower than 1.12.1.

Site is supported by **Call Rate** when Direct Payments plugin is used and payment systems are not connected.

PAYMENT

Order Order-0000000301

To pay: \$250

☐ Cash

☒ Payment in system

ELECTRONIC WALLETS

PayPal

PAY

CANCEL

Contact OT technical support or your manager in Skype chat if there is no necessary method of accepting payments in the list of available methods (this list is available after connecting "Direct Payments" plugin during payments set up).

## Legal Corporate Form

Legal Entity, Self-employed, Private Person

## Service Area

Worldwide

## Rates

1. One-time payment for plugin. [Check price-list.](#)
2. Commission in accordance with the tariffs of selected payment method when transferring money by customers.

## How it works?



### Information

Consider work of the plugin on the example of payments through PayPal.

Contact OT technical support or your manager in Skype to add other methods of accepting payments to the list.

Your customer makes an order, draws it up and chooses PayPal, for example, at the payment stage.

The screenshot shows a 'PAYMENT' modal window with the title 'Order Order-0000000301'. It displays 'To pay: \$250' and two radio button options: 'Cash' (unselected) and 'Payment in system' (selected). Below this, under the heading 'ELECTRONIC WALLETS', there is a PayPal logo and a 'PAY' button. A mouse cursor is pointing at the 'PAY' button. At the bottom right of the modal is a 'CANCEL' button.

A page appears with a message about payment details after clicking "Pay" button.

The screenshot shows a form for providing payment details. At the top, it says 'Please send your order payment to Paypal by email at test@test.com'. The form contains the following fields: 'User full name' with the value 'Ivanov Ivan Ivanovich', 'Purpose' with the value 'Order payment Order-0000000301', 'Amount' with the value '\$250', and a 'Comment' text area. At the bottom, there is an 'Upload file' section with a button labeled 'Выберите файл' and the text 'Файл не выбран'. A large orange 'SUBMIT' button is located at the bottom left of the form.

Your customer goes to PayPal (Online or through the terminal) and pays specified amount. He returns to the tab with this message and presses "Submit" button when transfer is completed.

Please send your order payment to Paypal by email at test@test.com

User full name



Purpose




Amount

Comment

Upload file  Файл не выбран

Customer will see message after clicking "Submit" button:

Home How to order Delivery: Russian Feder... ▾ py6. ▾  ▾  ge2

    Taobao ▾

A record of made payment will appear in admin panel of OT Box.


Direct payments

PaymentsSettings

StatusAllCreation datefromto


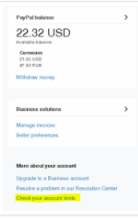

ApplyClear filters

25

Payment method	Login	Full name	Creation date	Sum	Order number	External identifier of payment	Customer comment	Operator comment	Image	Payment status	Action
	ge222222a@mail.ru6	Ivanov Ivan Ivanovich	20.01.2021 16:46:20	\$250	ORD-0000000301		32005050		<div><div>PayPalBusiness</div><div>22.32 USD</div><div>Created: 20.01.2021 16:46:20</div><div>Website: money</div><div>Business solutions</div><div>Manage invoices</div><div>Settle preferences</div><div>More about your account</div><div>Upgrade to a Business account</div><div>Receive a payment in our Resolution Center</div><div>Help us improve our service</div></div>	Waiting	<div><div>✓</div><div>x</div></div>


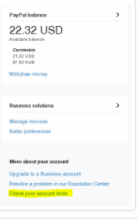

Log into PayPal personal account after that and find customer's payment or choose another way to make sure that money was deposited to your account.

Confirm payment clicking "Confirm" button (with a tick) in admin panel of OT Box when payment is found and the order is paid.

Direct payments											
Payments		Settings									
Status		Creation date									
All		from <input type="text"/> to <input type="text"/>									
Apply		Clear filters									
											25
Payment method	Login	Full name	Creation date	Sum	Order number	External identifier of payment	Customer comment	Operator comment	Image	Payment status	Action
	ge222222a@mail.ru6	Ivanov Ivan Ivanovich	20.01.2021 16:46:20	\$250	ORD-0000000301		32005050			Waiting	

Entry can be canceled using cancel button in "Actions" column if payment is not found in PayPal personal account (customer did not make payment).

Entry will disappear from the list after cancellation.

Direct payments											
Payments		Settings									
Status		Creation date									
All		from <input type="text"/> to <input type="text"/>									
Apply		Clear filters									
											25
Payment method	Login	Full name	Creation date	Sum	Order number	External identifier of payment	Customer comment	Operator comment	Image	Payment status	Action
	ge222222a@mail.ru6	Ivanov Ivan Ivanovich	20.01.2021 16:46:20	\$250	ORD-0000000301		32005050			Waiting	

## Connection: Request to support

Authorize in [OT technical support](#) and go to tickets page:

[Tickets list about errors](#)[Tickets list for services](#)[Create ticket about error](#)[Create ticket for service](#)[Settings](#)

## Tickets list about errors

Ticket number	Subject	Date	Error type	Status	Unread replies count
			All	All	

50 Records per page

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Choose "Create ticket for service" -> "Connection of the payment system":

[Create ticket about error](#)[Create ticket for service](#)[Settings](#)

other customers and OT team.

If you want to upgrade your Box and order a new module or other customization for your site, leave a request or search through the suggestions of outsourcers on the [OT Forum](#)

If you wish to apply for:

- Installation site,
- Update site,
- Installation of the Special Search,
- Connection of the payment system

select the appropriate option.

**Note!** We consider only the requests for the listed tasks and do not guarantee completing of your application, if it does not apply to the issues above.

[Installation box](#)[The transfer box](#)[Update to the latest version](#)[Connection of the payment system](#)[Connection to THS](#)[Create key ticket](#)[Installation of additional modules](#)[Freestyle application form](#)

A form for payment system connection will open.

Tickets list about errors

Tickets list for services

Create ticket about error

Create ticket for service

Settings

## Connection of the payment system

[Open document in new window](#)



Skype chat name



Site url



Payment system



Data to connect payment system

Send

Click "Send" button after filling all fields.