

# Direct Payments



## Description

Direct Payments is a paid plugin for OT Box, which was developed to assist in receiving payments from individuals (as an agent) from other individuals (customers). The main advantage of Direct Payments is connection speed to OT Box, as well as ability to connect transfer to any bank of interest, as well as electronic or cash payment.



### Note!

**Direct Payments plugin works with the updated version no lower than 1.12.1.**

**Site is supported by Call Rate when Direct Payments plugin is used and payment systems are not connected.**

The screenshot shows a 'PAYMENT' dialog box with the following content:

- Order ID: Order-0000000301
- To pay: \$250
- Payment method options:
  - Cash
  - Payment in system
- ELECTRONIC WALLETS section with a PayPal logo and a 'PAY' button.
- A 'CANCEL' button at the bottom right.

Contact OT technical support or your manager in Skype chat if there is no necessary method of accepting payments in the list of available methods (this list is available after connecting "Direct Payments" plugin during payments set up).

## Legal Corporate Form

Legal Entity, Self-employed, Private Person

## Service Area

Worldwide

## Rates

1. One-time payment for plugin. [Check price-list.](#)
2. Commission in accordance with the tariffs of selected payment method when transferring money by customers.

## How it works?



### Information

Consider work of the plugin on the example of payments through PayPal.

Contact OT technical support or your manager in Skype to add other methods of accepting payments to the list.

Your customer makes an order, draws it up and chooses PayPal, for example, at the payment stage.

PAYMENT

Order Order-0000000301

To pay: \$250

Cash

Payment in system

ELECTRONIC WALLETS

PayPal

PAY

CANCEL

A page appears with a message about payment details after clicking "Pay" button.

Please send your order payment to Paypal by email at test@test.com

User full name: Ivanov Ivan Ivanovich

Purpose: Order payment Order-0000000301

Amount: \$250

Comment:

Upload file: Выберите файл | Файл не выбран

SUBMIT

Your customer goes to PayPal (Online or through the terminal) and pays specified amount. He returns to the tab with this message and presses "Submit" button when transfer is completed.

Please send your order payment to Paypal by email at test@test.com

User full name: Ivanov Ivan Ivanovich

Purpose: Order payment Order-0000000301

Amount: \$250

Comment:

Upload file: Выберите файл (Файл не выбран)

**SUBMIT**

Customer will see message after clicking "Submit" button:

Home How to order Delivery: Russian Feder... руб.

**OT Commerce Shop** Search among 800.000.000 goods from China Taobao Search

**Thank you for paying for the order!**

A record of made payment will appear in admin panel of OT Box.

### Direct payments

Payments Settings

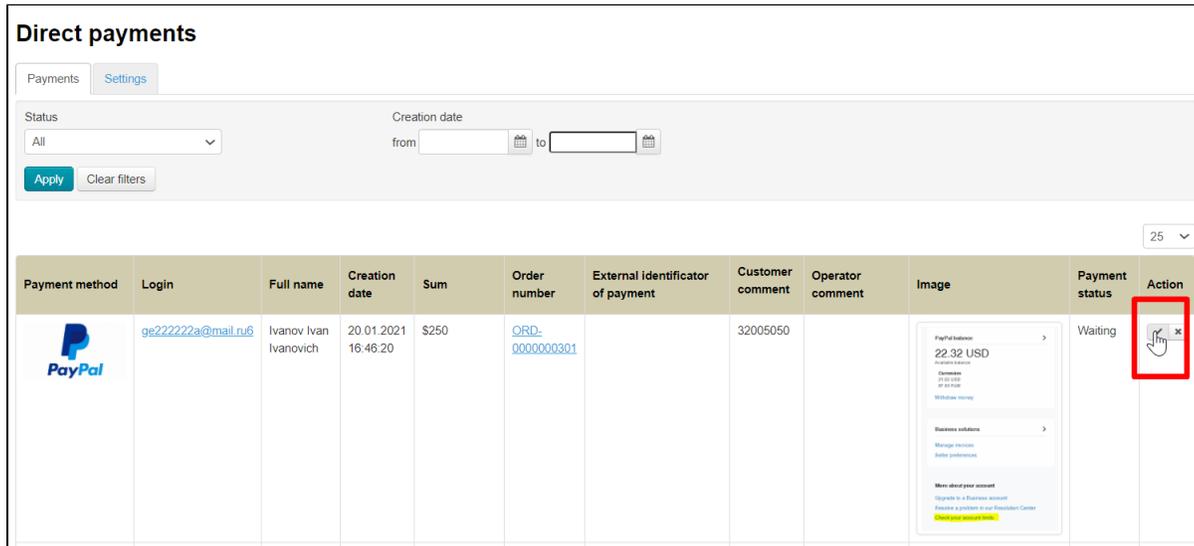
Status: All Creation date: from to

Apply Clear filters

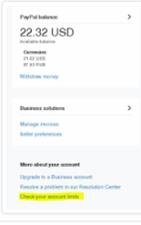
Payment method	Login	Full name	Creation date	Sum	Order number	External identifier of payment	Customer comment	Operator comment	Image	Payment status	Action
	ge222222a@mail.ru6	Ivanov Ivan Ivanovich	20.01.2021 16:48:20	\$250	ORD-0000000301		32005050			Waiting	

Log into PayPal personal account after that and find customer's payment or choose another way to make sure that money was deposited to your account.

Confirm payment clicking "Confirm" button (with a tick) in admin panel of OT Box when payment is found and the order is paid.

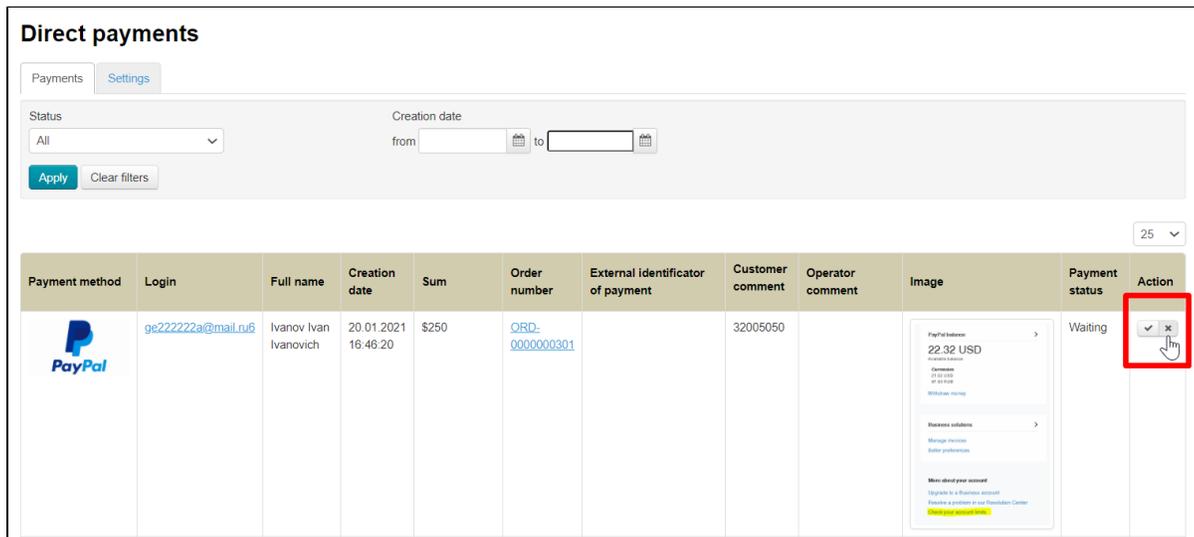


The screenshot shows the 'Direct payments' interface. At the top, there are tabs for 'Payments' and 'Settings'. Below that, there are filters for 'Status' (set to 'All') and 'Creation date' (with 'from' and 'to' date pickers). An 'Apply' button and 'Clear filters' link are present. A table lists payment entries. The first entry is highlighted, and its 'Action' column contains a 'Confirm' button (a square with a checkmark) and a 'Cancel' button (a square with an 'X'). The 'Confirm' button is highlighted with a red box.

Payment method	Login	Full name	Creation date	Sum	Order number	External identifier of payment	Customer comment	Operator comment	Image	Payment status	Action
	ge222222a@mail.ru6	Ivanov Ivan Ivanovich	20.01.2021 16:46:20	\$250	ORD-0000000301		32005050			Waiting	<input checked="" type="checkbox"/> <input type="checkbox"/>

Entry can be canceled using cancel button in "Actions" column if payment is not found in PayPal personal account (customer did not make payment).

Entry will disappear from the list after cancellation.



This screenshot is identical to the one above, but the 'Cancel' button (the square with an 'X') in the 'Action' column of the first payment entry is highlighted with a red box.

## Connection: Request to support

Authorize in [OT technical support](#) and go to tickets page:

Tickets list about errors

Tickets list for services

Create ticket about error

Create ticket for service

Settings

## Tickets list about errors

Ticket number	Subject	Date	Error type	Status	Unread replies count
			All	All	

50 Records per page

Page 1 of 1



Choose "Create ticket for service" -> "Connection of the payment system":

Create ticket about error

Create ticket for service

Settings

other customers and OT team.

If you want to upgrade your Box and order a new module or other customization for your site, leave a request or search through the suggestions of outsourcers on the [OT Forum](#).

If you wish to apply for:

- Installation site,
- Update site,
- Installation of the Special Search,
- Connection of the payment system

select the appropriate option.

**Note! We consider only the requests for the listed tasks and do not guarantee completing of your application, if it does not apply to the issues above.**

Installation box

The transfer box

Update to the latest version

Connection of the payment system

Connection to THS

Create key ticket

Installation of additional modules

Freestyle application form

A form for payment system connection will open.

Tickets list about errors

Tickets list for services

Create ticket about error

Create ticket for service

Settings

## Connection of the payment system



[Open document in new window](#)



Skype chat name



Site url



Payment system



Data to connect payment system

Send

Click "Send" button after filling all fields.